# Klamath and Lake Community Action Services Resource Guide

**Bill Assistance** 

**Home Energy Improvements** 

Rebates, Incentives, Tax Credits

**Utility/Population Specific Services** 

**Educational Resources** 

**Community Resources** 

**Child Care Resources** 

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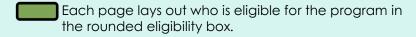
We address individual and family needs and make connections to promote communities that thrive.

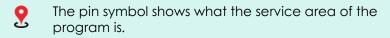
#### Introduction

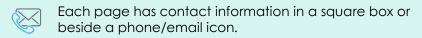
The Klamath and Lake Community Action Services
Resource Guide was created to spread awareness of
community supports in Klamath and Lake Counties in
the State of Oregon. This is a one-stop shop of the
available resources in Klamath and Lake Counties. This
project was created with help from energy service
providers and community organizations who serve
Klamath and Lake Counties.

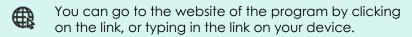
Many thanks to all those who played a part in the creation and maintenance of this guide.

Information is always changing. The best source of information is the organization that is running the program. If you have more questions, contact that organization.









## **Bill Assistance**

## **Energy Assistance Program**

Klamath and Lake Community Action Services (KLCAS)

Sklamath Co. & Lake Co.

**Eligibility**: Your income must be less than 60% of the State Median Income. Refer to the link below for an income chart. \*

<u>What:</u> Energy assistance is a supplemental payment to help people stay warm in the winter and cool in the summer. The funds can be used for electricity, natural gas, propane, oil, wood, and wood pellets.

<u>Benefit:</u> Payments are calculated based on income, # of people in the home, and energy source.

<u>Timeline</u>: <u>Winter</u>: Nov 1st for those 60 and older or disabled, Dec. 1st for rest of the rest of the public. <u>Summer</u>: June 1st for those 60 and older or disabled, July 1st for the rest of the public. You may apply once per season.

#### To apply you will need:

- A complete, signed, and dated application.
- A copy of photo ID for all household members over 18.
- Social security numbers for all family members.
- 60 days of income documentation.
- A copy of your energy bill or account number.



Contact Information: <a href="mailto:energy@klcas.org">energy@klcas.org</a>

(541) 882-3500

2316 South Sixth Street Suite B Klamath Falls, Oregon, 97601 \*Tribal persons can only apply for either Tribal energy assistance or KLCAS energy assistance.

## **Bill Assistance**

## Emergency Utility Assistance, The Salvation Army

**!** Klamath Co.

<u>Eligibility</u>: Your income must be less than 60% of the State Median Income. Refer to the link on the last page for an income chart.

What: Utility bill assistance in emergencies.

**Benefit**: Depending on the program, funds can cover 1 month's bill, or up to \$399.

**<u>Timeline</u>**: You can apply once per year.

<u>To apply</u>: The name on the bill has to match the person living in the house. To apply, come into the Salvation Army office.



<u>cascade.salvationarmy.org</u>

Southern Oregon Service Extension 3240 Maywood Dr, Klamath Falls, Or 97603



541-892-27623 (cell) 541-882-5280 (office)

<u>Debi.leighton@usw.salvationarmy.org</u>

#### **Emergency Utility Assistance, United Christian Ministries**

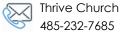


**<u>Eligibility</u>**: You must have a shut-off notice.

<u>What</u>: The United Christian Ministries has a small fund that can be used to help you pay your energy bill.

<u>Benefit</u>: Small dollar amounts are usually around \$250. Payments are made directly to the utility company.

<u>To apply</u>: Call to set up an interview. Most appointments are made on the second Wednesday of every month. Walk-ins are also accepted. Exceptions made for some emergency situations.



235 S Laguna St, Klamath Falls, OR 97601

## **Home Improvements**

## Weatherization Assistance



**Oregon Human Development Corporation** 

<u>Eligibility</u>: Your income must be at or below 200% of the federal poverty level. View the chart here:

https://www.oregon.gov/ohcs/energy-

weatherization/Pages/weatherization-services.aspx.

Both renters and homeowners are eligible.

What: This program helps low-income households with home weatherization services. This includes insulation, repairs, and more. These services help you save on your energy bill and make your home more comfortable and healthy.

<u>Benefit</u>: Payment to vendors for installation of weatherization services in full.

<u>Timeline</u>: Begin with a brief telephone interview. Then, you will be put on the waitlist. When it is your turn, an energy audit inspection will be done and a contractor will contact you to set a date for installation.

#### To apply:

Call or fill out interest form online to begin.

You must have:

- Income verification,
- Identification,
- Social Security Card,
- Account numbers.



#### For More Information

www.ohdc.org/weatherization-service.html

Contact Information:

(541)883-7186

info@ohdc.org

306 S 6th St,

Klamath Falls, OR, 97601



OHDC is a farmworker serving non-profit and the state's only culturally specific community action agency. OHDC provides job training, housing and utility assistance and other resources.

## **Home Improvements**

## Flexible Funds (Air conditioning)

Oregon Health Plan



<u>Eligibility</u>: You must have Oregon Health Plan and be enrolled with a Coordinated Care Organization (CCO). See below.

What: Flex funds pay for items and services that can help you stay healthy. This can include air conditioning and filtration devices. Your CCO will buy the item you request. Contact your local CCO (below) for more information.

<u>Timeline</u>: After making a request, it can take up to two weeks to make a decision. You will hear from your CCO of their decision. If approved, you may pick up your item from the CCO or have it delivered to your address.

<u>To apply</u>: Your health care provider needs to submit the request for you. They must submit a completed Flex Fund Request Form to the CCO. Tell your provider:

- What kind of AC unit you need (window or portable).
- Relative size of the space you plan on cooling.
- Your delivery address.



For More Information

www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx

#### **Klamath County:**



Cascade Health Alliance

Klamath Falls, OR 97601 541-883-9858

Info@cascadecomp.com

Pacific Source 888-997-9299



CS@PacificSource.com

#### Lake County:



Eastern Oregon Coordinated Care Org.

888-788-9821

EOCCOmedical@eocco.com

## **Home Improvements**

#### State Home Oil Weatherization

#### **Oregon Housing & Community Services**



**Eligibility**: Homeowners and contractors are eligible to apply for the program for installation of energy conservation items and measures on eligible buildings. Eligible buildings must get their primary heating fuel from a fuel oil dealer.\*

What: The State Home Oil Weatherization (SHOW) Program gives cash payments to eligible homeowners and contractors (both for-profit and non-profit) for reimbursement of energy-efficient heating equipment and home weatherization improvements.

<u>Tier 2 Benefit</u>: The program awards Tier 2 cash payments to applicants who are not low-income. All measure costs may be counted towards to the following lifetime maximum cash payments:

- \$2,000 for heating equipment measures;
- \$600 for duct sealing and insulation measures;
- \$3,000 for dwelling insulation measures
- \$1,000 for windows and doors measures.

Contact:

<u>SHOW.Program@hcs.oregon.gov</u>

Fax: (503) 986-2020

<u>Timeline</u>: Applications must be submitted by one year from the date of the installation.

#### To apply:

- Complete an application.
- Include proof of purchase or delivery of heating fuel obtained from fuel oil dealer.
- Include receipts or itemized billing statements of all claimed measures.
- Complete a W-9 form.

www.oregon.gov/ohcs/energyweatherization/Pages/show.aspx

> OHCS administers many programs related to reducing poverty and increasing access to housing.



\*Ed Staub and Sons in Klamath County

## Oregon Solar + Storage Rebate Program

#### **Oregon Department of Energy**



<u>Eligibility</u>: Installation must be done by an approved contractor. The contractor must submit a reservation application **before starting construction or installation**. Lower income applicants are eligible for higher rebates, determined by eligibility for OHCS, ODHS, OHA programs or tax documents.

What: Oregon homeowners can get rebates for solar electric systems and energy storage systems. Rebates are paid to the ODOE-approved contractor and will be passed on as savings for you.

Benefit: Low or Moderate income: \$1.80 per watt (DC) of installed capacity, up to 60% of net cost or \$5,000.

Homeowners not considered low-to-moderate income: \$0.20 to \$0.50 per watt of installed capacity, up to 40% of the net cost or \$5,000.

<u>Timeline</u>: Accepting applications year-round.

To apply: Start by reaching out to an approved contractor. They must submit an application before starting the construction or installation. If you want a paired solar and storage system, they must be purchased together by the same approved contractor.





www.oregon.gov/energy/ incentives/Pages/OSSRP-For- Homeowners.aspx Contact Information: 503-378-4040

800-221-8035

## **Energy Efficient Wildfire** Rebuilding Incentive

**Oregon Department of Energy** 



**Eligibility**: Structure owners who have or are rebuilding structures damaged in the wildfires between August 1 and September 30, 2020. You must complete a jurisdiction permit process. See below for eligible structure types.

What: This program helps to rebuild residential and commercial structures that were destroyed by fire. You must incorporate energy efficiency improvements. They must have been destroyed by 2020 Labor Day wildfires. In Klamath and Lake Counties, fires included the \*242 fire and the Brattain fire.

Eligible structures include: Site-built residential homes, Manufactured Homes, Multi-Family Buildings, and Public Buildings.

Benefit: Incentives depend on the type of home being rebuilt/ replaced and income. \$3,000 to \$18,000.

**<u>Timeline</u>**: You can apply at any time before funds run out.

#### To apply:

- 1. Confirm eligibility.
- 2. Complete application.
- 3. ODOE will review, verify, and send you a confirmation.
- 4. Complete your project.
- 5. Submit completion form.
- 6. ODOE will review and verify your completion form, and then send you your funds.

See website for more information on what you will need to give to ODOE depending on your structure type.



#### For More Information

www.oregon.gov/energy/incentives/pages/EEWR.aspx

Contact Information:

Wildfire.Recovery@energy.oregon.gov

## **Clean Energy Tax Credits**



| Equipment Type                                                                                                                                                     | Updated Tax Credit<br>Available for 2023-2032<br>Tax Years |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|--|
| Home Clean Electricity Products                                                                                                                                    | 30% of cost                                                |  |
| Solar, Fuel Cells, Wind Turbine,<br>Battery Storage                                                                                                                |                                                            |  |
| Heating, Cooling, and<br>Water Heating                                                                                                                             | 30% of cost, up to \$2,000 per year.                       |  |
| Heat pumps, Heat Pump Water<br>Heaters, Biomass stoves                                                                                                             |                                                            |  |
| Geothermal heat pumps, Solar<br>(water heating)                                                                                                                    | 30% of cost                                                |  |
| Efficient air conditioners*, Efficient heating equipment, Efficient water heating equipment*                                                                       | 30% of cost, up to \$600                                   |  |
| Other Energy Efficiency Upgrades<br>Electric panel or circuit upgrades<br>for new electric equipment*,<br>Insulation materials*, Windows*,<br>including skylights* | 30% of cost, up to \$600                                   |  |
| Exterior doors*                                                                                                                                                    | 30% of cost, up to \$500 por puertas (up to \$250 each)    |  |
| Home Energy Audits*                                                                                                                                                | 30% of cost, up to \$150                                   |  |
| Home Electric Vehicle Charger                                                                                                                                      | 30% of cost, up to \$1,000*                                |  |
| Clean Vehicles                                                                                                                                                     | Depends on vehicle type, see IRS website on next pg.       |  |
| *Subject to Cap of \$1200/year                                                                                                                                     |                                                            |  |

Eligibility: Homeowners, including renters for certain expenditures, who purchase energy efficient appliances and products.

What: A tax credit brings down the amount of income tax you would owe otherwise. For example, claiming a \$1000 federal tax credit brings down your federal income taxes due by \$1,000. The federal tax credit is sometimes referred to as an Investment Tax Credit.

**Timeline**: Some credits have an annual limit. A taxpayer can not claim the credits until the year the equipment is installed. Rules about carrying forward unused credits vary by credit.

**To Apply:** Fill out IRS Form 5695 with IRS instructions. Add it when you file your tax return. Add any relevant product receipts.

Internal Revenue Service (IRS), 1111 Constitution Avenue, N.W., Washington, D.C. 20224, (800) 829-1040



#### For More Information:

Clean Energy Tax Credits: <a href="https://www.energy.gov/policy/aritcles/making-our-">www.energy.gov/policy/aritcles/making-our-</a> homes-more-efficient-clean-energy-tax-credits-consumers

IRS IRA Credits and Reductions page: <a href="https://www.irs.gov/credits-and-">www.irs.gov/credits-and-</a>

deductions-under-the-inflation-reduction-act-of-2022.

5695 Form: www/irs.gov/forms-pubs/about-form-5695

About the Home Energy Rebate Programs:

www.energy.gov/scep/slsc/home-energy-rebate-programs

FAQ about energy efficiency home improvements and residential clean: energy property tax credits: https://www.irs.gov/newsroom/irsreleases-frequently-asked-questions-about-energy-efficient-homeimprovements-and-residential-clean-energy-property-credits

To look forward to: The <u>Inflation Reduction Act</u>, signed by President Joseph R Biden on August 16, 2022. This law includes \$391 billion to support clean energy and address climate change. This includes \$8.8 billion in rebates for home energy efficiency and electrification projects to help Americans save on energy bills, upgrade their homes, and improve energy efficiency and air pollution. The Office of State and Community Energy Programs (SCEP) is working to distribute these funds soon. \*\*

<sup>\*\*</sup>see more information in the Educational Resources section

# Energy Efficiency Incentives and Rebates Energy Tru

Oregon



Energy Trust of Oregon is dedicated to helping 2 million utility customers in Oregon save energy and benefit from renewable power. Energy Trust of Oregon works with utilities, nonprofits, and government agencies to get clean energy benefits to Oregonians. Energy Trust of Oregon can give you information, cash incentives, and contractor connections. Utilities that work with ETO in Klamath and Lake Counties include, Pacific Power, Avista, and Cascade Natural Gas.

To view residential programs online, visit; www/energytrust.org/residential/

## **Energy Assessments**





Energy Trust Community Partner Organization: Lake County Resources Initiative (LCRI)

<u>What</u>: LCRI can conduct a home energy assessment of your home to see if you are eligible for Energy Trust of Oregon programs.

Benefit: Learn your home's energy efficiency status and what incentives you qualify for.

<u>Timeline</u>: Timing of assessment depends on the when the auditor is available.

<u>To apply</u>: Contact LCRI to schedule your home energy assessment.

Contact Information:

541-947-5461

Residential:

eric.genge@lcri.org

Commercial:

Amanda.tacke@lcri.org

LCRI also works on energy efficiency solutions with the agricultural sector and with forest issues.

## Savings Within Reach

Eligibility: Your utility must be one of those listed on the previous page. See the link for income requirements.

What: This program makes home energy upgrades more affordable for income qualified households. With bigger incentives, you can spend less on energy saving projects and enjoy a more comfortable home.



For More Information

www.energytrust.org/

#### To apply:

- 1. Make sure you are eligible.
- 2. Contact an Energy Trust of Oregon trade ally contractor (see next page).
- 3. Before you start, you will sign an Income Verification Form.

Single family: 1-866-368-7878 Multi-family: 1-877-510-2130

## Manufactured Homes Heat Pump **Special Offer**

**Eligibility**: Your utility must be one of those listed on the last page. You must work with one of the selected trade allies. See link for further home requirements.

What: \$3,500-\$4,000 cash incentive for manufactured homes. This offer is a higher incentive for professionally installed ducted or for a special ductless heat pump. This is available through December 31, 2024. Incentives will be paid to your contractor, who will subtract the incentive amount from your bill.

#### To apply:

- 1. Make sure you are eligible.
- 2. Have a trade ally apply for the incentive and put in the heat pump.



#### For More Information

www.energytrust.org/incentives/limited -time-promotion-for-ducted-andductless-heat-pumps

To receive a list of trade allies in your area: 1-866-311-1822

#### **Incentives and Rebates**



This section explains what kind of incentives may be available through Energy Trust of Oregon. You must ALWAYS get in contact with a trade ally contractor and explain you want incentives first. Your primary home energy source is a factor in your eligibility for many incentives. Incentive amounts are based on the type and utility services for your home and are subject to change.

#### Solar

Energy Trust incentives,
 Oregon rebates, and
 federal tax credits could
 offset up to 50% of solar
 system costs. To get started,
 connect with a qualified
 solar trade ally contractor.



www.energytrust.org/ incentives/solar-for-yourhome/



1-877-777-4018 solar@energytrust.org

#### **Cooling Solutions**

- Save on a cooling solution that improves comfort and helps lower energy costs during the hottest months of the year.
- Central Air Conditioner, Heat Pump, Ductless Heat Pump.



www.energytrust.org/ residential/incentives/ cooling-solutions



1-866-368-7878

#### **Fireplace**

 Installing an energyefficient fireplace in the most-used area of your home can save money on your heating bills.
 \$150-250 incentive.



www.energytrust.org/ residential/ incenitves/fireplace



1-886-368-7878

#### Water Heater

 Water heating accounts for 20% of the average homes energy use. Save \$100-\$700.



www.energytrust.org/ residential/incentives/ water-heater



1-866-368-7878

#### **Heating Solutions**

- Efficient heating and cooling will help you save on your home's biggest energy expense.
- Special Offers: Gas Furnaces, New Heat Pump for Manufactured homes.



www.energytrust.org/ residential/incentives/ furnace-and-heat-pump



1-866-368-7878

#### Insulation

 The better the insulation, the less your heating and cooling system has to work to maintain comfortable temperatures. Save \$0.50—\$1.50 per square foot.



www.energytrust.org/ residential/incentives/ insulation



1-866-368-7878

#### **LED Grow Lights**

 Installing LED grow lights in place of HID lights will help you save on monthly bills. They last 7-15 years.



www.energytrust.org/ residential/incentives/ led-grow-lights



1-866-368-7878

#### **Thermostat**

 Save up to \$80 on a Google Nest or ecobee Thermostat. Save energy and money, control from anywhere, and track your energy use.



www.energytrust.org/ residential/incentives/ thermostat



1-866-368-7878

#### **Windows**

 Windows can help you save on your biggest home energy expense: heating and cooling. Save \$1-1,50 per square foot.



www.energytrust.org/ residential/incentives/ windows



1-866-368-7878

## **Important Links**



www.energytrust.org/find-a-contractor/



#### **Online Home Assessment:**

www.energytrust.clearesult.com/assessment/

#### **Income-qualified Services:**

www.energytrust.org/residential/incomequalified-services/

#### **Energy-saving help for renters:**

<u>www.energytrust.org/residential/</u> residential-renters/



#### **Washer and Dryer Savings:**

<u>www.energytrust.org/residential/incentives/</u> <u>washer-dryer</u>

#### **Air Purifiers**

<u>www.energytrust.org/residential/incentives/air-purifiers</u>

#### **DIY Tips & Resources**

www.energytrust.org/residential/diy/



\*Find more resources in the educational resources section

## **Financing Options**

On-Bill Repayment: Lower upfront project costs and start saving energy sooner with incentives and affordable financing repaid on your energy bill. Avista customers see pages 24-25, Pacific Power customers see pages 26-27.



www.energytrust.org/residential/residential-financing/

### Are you a renter or landlord?

There are increased incentives for rental properties. Improvements for rental properties include; Ductless heat pumps, ducted heat pumps, heat pump controls, extended capacity heat pumps, gas furnaces, smart thermostats, attic insulation, wall insulation, and floor insulation. See link for more information.



<u>www.energytrust.org/incentives/landlords-property-managers-single-family-homes/</u>



www.energytrust.org/residential/residential-renters/



Multifamiliar: incentivos en efectivo- Energy Trust of Oregon



## **Tribal Services**

## **Energy Assistance Program**

#### Klamath Tribal Administration

Rlamath Co.

Eligibility: Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income.

What: This program can pay for your energy costs such as electricity, natural gas, propane, firewood, etc. It is usually paid directly to vendor.

Benefit: Amount is based on income, how many people in the home, type of energy, etc. Usually \$250 to \$600.

Timeline: WINTER: Oct 1st. for Elders and disabled. Nov 2nd for all other households.

SUMMER: June 1st for Elders and disabled and July 1st for all other households.



#### For More Information

klamathtribes.org/ community-services/

Contact Information: 541-783-2219 ext 119 Office: 501 Chiloquin Blvd. Chiloquin, OR 97624 Mailina Address: P.O. Box 436 Chiloquin, OR 97624

#### To apply:

- Complete application and intake appointment. (Call to schedule).
- Social Security cards for all household members.
- Photo ID for all adults.
- Proof of Tribal enrollment in a federally recognized Tribe for at least one person.
- Annual income for all adults.
- Utility bills for chosen heat source.

The Klamath Tribe's Community Services Department provides services and supports to enhance the self-sufficiency and well being of Tribal Elders, families, and community members. They do Elder nutrition and caregiver support, commodities, emergency funds, and more.



\*This funding is the same as the KLCAS funding. You may only apply to either the Tribal OR the KLCAS program.

## **Tribal Services**

#### **Home Weatherization**

**Eligibility:** Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income. Assistance is available to renters and homeowners.

What: Help with home weatherization. For example, replacement of windows, doors, floors, roof, insulation, appliances, stoves, and more.

<u>Benefit</u>: Payment of up to \$3,500 over 5 years.

<u>Timeline</u>: You will be placed on a waitlist.



klamathtribes.org/ community-services/

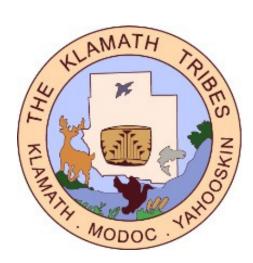
#### To apply:

A complete application will have

- Household member info.
- Type of home.
- Type of weatherization service.
- Verification of ownership and or length of residence.



541-783-2219



## **Avista Programs**

Avista is a natural gas utility that brings energy to communities in Oregon, Idaho, and Washington. Avista customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### My Energy Rate

#### **Description**

Monthly discount on energy bills. Amount depends on your specific case.

#### Eligibility

Income must be 60% below State Median Income.

#### **Application**

You may apply through Avista's website, call for a paper application, or through applying for energy assistance with KLCAS (see page 2).

#### **Project Share**

#### **Description**

Emergency assistance grants paid directly to Avista.

#### **Eligibility**

You must have hardship or emergency status.

#### **Application**

You may apply through Avista.

#### **Comfort Level Billing**

#### **Description**

This program makes it so you can pay the same amount each month. The amount is based on your normal yearly energy use.

#### **Eligibility**

We recommend that you get 9 to 10 months of service at your home before starting the plan. Contact Avista to see if you are eligible.

#### **Application**

Call Avista to sign up.

#### **PSCCU Loans**

#### **Description**

The Puget Sound Community Credit Union (PSCCU) works with Energy Trust of Oregon and Avista to make it easy to pay for your energy project.

#### Eligibility

You must be participant of the Energy Trust of Oregon.
Saving Within Reach program (See page 13). Must be a PSCCU member.

#### **Application**

You may apply through the PSCCU website or Energy Trust of Oregon.





#### **Avista Customers**

**Eligibility**: You must be an Avista customer for these resources. See descriptions for further eligibility requirements.

#### **Timeline**

You may apply at any time.



https://www.myavista.com/youraccount/power-of-compassion/ oregonassistance/my-energy-discount-or

\*Arrearage Management: In applying for the bill discount program, assistance may be available for your past-due balance.

#### **Timeline**

You may apply at any time as funds allow.



www.myavista.com/about-us/ourcommunityassistanceprograms

Project Share is funded by donations. You can donate at givetoprojectshare.org

#### **Timeline**

You can stop at any time.



www.myavista.com/ your-account/ comfort-level-billing

#### **Timeline**

Sign on at any time. Loan lasts up to 120 months depending on the loan amount.



www.psccu.org/ energysmart.aspx

#### **Contact Information:**



(800) 227-9187

**Business Hours:** 

Mon-Fri: 7:00 am -7:00 pm, Sat: 9:00 am - 5:00 pm.

Avista Utilities Customer Service, MSC-43 P.O. Box 3727 Spokane, WA 99220

## **Pacific Power**

Pacific Power is a local investor-owned utility. Also known as Pacificorp and PAC. Pacific Power customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### **Bill Discount Program**

#### **Description**

You may be able to get a discount on your monthly electric bill. It's applied before taxes.
The discount amount is based on your households' size and income.

#### Eligibility

Gross annual
household income at
or below 60% State
Median Income (see
website). Power bill
must be in your name.

#### **Application**

You may self-certify for the program. You must provide your income and household size. Apply though the Pacific Power website, or call to apply by phone/ask for a paper copy.

#### Time of Use Rates

#### **Description**

With this program, you are billed based on when you use electricity. You can save money by shifting energy use to hours when the demand for electricity is lower.

#### **Eligibility**

It generally only makes financial sense for customers who can consistently and reliably shift their load to off-peak hours.

#### **Application**

Apply by signing up at any time by phone.

#### **Craft 3 Loans**

#### **Description**

On-bill repayment loans for energy upgrades for your home. Up to \$30,000. Depending on loan terms.

#### Eligibility

You must be a customer of Pacific Power. For Savings Within Reach, your project must be done by a trade ally contractor. See website for more information.

#### **Application**

Apply online. You must provide property information and utility information.





### **Pacific Power Customers**

**Eligibility**: You must be a customer for these resources. See descriptions for further eligibility requirements.

#### **Timeline**

You may apply at any time.



pacificpower.net/LID



1-888-221-7070

#### **Timeline**

You must commit for 12 months.



<u>pacificpower.net/savings- energy-choices/time-of- use.html</u>



1-888-221-7070

#### **Timeline**

Loan lasts 5 to 10 years depending on which program you enroll in.



www.craft3.org/homeowner-loans/ home-energy/pacific-power-oregon



HomeEnergy@Craft3.org

1-888-231-2170 ext 225

## **Cascade Natural Gas**

Cascade Natural Gas (CNG) is a natural gas Utility that serves 95 communities in Washington and Oregon. Cascade Natural Gas customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### **Bill Discount Program**

#### Description

Low income
customers may
receive a
discount on their bill.
The amount depends
on your Federal
Poverty Levels (FPL)
and State Median
Income (SMI). See tiers
chart.—>

#### Eligibility

Income must be at least 60% below SMI or 150 FPL (see website). The natural gas bill must be in your name.

#### **Application**

You must provide income information.
Apply through your local Community Action Agency, the CNG website, or call customer service.

#### Oregon Low income Bill Assistance

#### **Description**

You may be able to get between 80% -90% of your past due balance paid with this grant program.

#### Eligibility

See above for eligible income levels.
Customers who have been turned off can apply to get amount needed to reconnect.

#### **Application**

See above.
Applicants calling to reconnected to service should apply by calling Customer Service.

#### **Budget Payment**

#### **Description**

This plan takes the guesswork out of budgeting. It makes it so you may the same amount every month on your energy expenses. That way you can pay an even amount through the year, instead of paying larger bills in the winter.

#### Eligibility

Call to find out if you are eligible.

#### **Application**

To enroll, log into your account online or call Customer Service.



www.cngc.com/customerservice//payment-options/ budget-pay-plan/





#### **Cascade Natural Gas Customers**

**Eligibility**: You must be a customer for these resources. See descriptions for further eligibility requirements.

#### **Timeline**

You may apply at any time. You will receive the bill discount for two years. You may apply again at that time.



www.cngc.com/customerservice/low-income-assistanceprograms/#oregon.

| TIER | INCOME LEVEL             | PAST DUE PAID | RATE DISCOUNT |
|------|--------------------------|---------------|---------------|
| T1   | 0-25% FPL, 0-15% SMI*    | 90%           | 95%           |
| T2   | 26-50% FPL, 16-30% SMI   | 86%           | 70%           |
| ТЗ   | 51-100% FPL, 31-41% SMI  | 83%           | 45%           |
| T4   | 101-150% FPL, 46-60% SMI | 80%           | 15%           |

#### **Timeline**

This grant is available 1 time per program year.

#### **Timeline**

Your Budget Payment amount will be reviewed and will be adjusted periodically. If at the end of the program year, if you have a debit balance; it will be included in the following year's payment amount.

#### Contact Information:

Customer Service 7:30 am - 6:30 pm M-F



Phone: 888-522-1130

Fax: 888-649-9912 Online chat is available M-F 8 am to 3 pm.

www.cngc.com/contact-us/

# Midstate Electric

## Midstate Electric Co-op

Midstate Electric Cooperative, Inc. (MEC) is a private, non-profit rural electric cooperative providing electrical power and related services to 17.233 members in parts of Deschutes, Klamath, Lake, and Lane Counties.

#### Free Energy Audits

#### **Description**

You will get a review of your home to learn how you could save energy and money. For instance, increasing insulation, high performance lighting, the quality of your windows and doors, proper ventilation, and more.

**Application** Contact the Marketing and Communications Department.

#### **Residential Rebates**

#### Description

Midstate offers rebates and tips for taking energy-saving measures to make your home more energy efficient. You can get lower-cost appliances, heat pumps, windows, duct sealing, and more.

Eligibility Different rebates have different eligibility rules. Some require an Energy Audit to be completed. (see above).

#### **Billing Options**

#### **Description**

With budget billing, your payment will stay at the same amount all year long. This helps to lessen the impact of winter bills.

#### Eligibility

You must be a member of Midstate for at least 12 months.

#### **Budget Billing**

**Application** Call to apply.



www.midstateelectric.coop/billing-options

#### **Free Nest Thermostat**

**Description** Midstate is offering the newest Google Nest Thermostat for FREE! The Smart Thermostat rebate is applied right away.

#### Eligibility

This offer is only available for residential members with electric forced-air furnaces or heat pumps. Before you order, please go through the Nest Compatibility Checker.

#### **Application** Order online.

www.midstate electric.coop/nest





#### Midstate Electric Co-op Customers

Eliaibility: You must be a customer for these resources. See programs for further eligibility requirements.

#### **Timeline**

Apply at any time.

#### Contact Information:



www.midstateelectric.coop/residential



541-536-2126 Ext 5 or 800-722-7219

#### **Application**

Applications for each type of rebate are online. Call or email with questions.

#### **Timeline**

Apply at any time.

#### **PowerPay**

#### **Description**

PowerPay is a prepay program. This makes it easier for people to begin service at a new location or to switch a service into their name. You can pay as little or as much as you wish, whenever you want.

#### **Application**

A signed PowerPay Service Agreement is required.



Member Service Department: 541-536-2126 or 800-722-7219 option 3



#### Surprise Valley Electric Coop



Surprise Valley Electric Coop also offers incentives for its customers. Call for more information.



(503) 222-3511 disvec@frontier.com

- Window upgrades
- Ductless heat pumps
- Insulation
- Net metering



https://surprisevalleyelectric.org/

## **Veterans**

## Oregon Veterans Emergency Financial Assistance



**Eligibility:** Veterans (defined in ORS 408.255) discharged under honorable conditions, and their un-remarried surviving spouse, dependent child, or step-child who are Oregon residents.

What: This program is for veterans and their immediate family who are in need of emergency financial assistance. The money goes straight to who you owe. This money can go to emergency or temporary housing and related housing expenses, such as utilities, insurance, house repairs and more.

Benefit: One time assistance up to \$1000.

<u>Timeline:</u> Applications are due by the 10th of every month.

#### Lake County VSO:

James Pereyra 541-947-6043

ipereyra@co.lake.or.us

#### Klamath County VSO:

Kathy Pierce 541-883-4274 kpierce@co.klamath.or.us

#### To apply:

- · Cover letter.
- Proof of Oregon residence.
- Documentation or statement(s) that show emergency financial need.
- Creditor contact info.
- Proof of change in name if a veteran's' name has been legally changed since discharge. And copies of the marriage certificate and the death certificate (if spouse).
- Application can be submitted to ODVA through a county or tribal Veteran Services Office (VSO, see below), or through a Veteran Advocate, or you may mail them directly to the Oregon Department of Veterans' Affairs.



#### **Energy in Oregon**

#### 2022 Biennial Energy Report, ODOE, September 2022

<u>www.oregon.gov/energy/Data-and-Reports/Pages/Biennial-Energy-Report.aspx</u>

Key Points: The Oregon Department of Energy's Biennial Energy Report is developed every even-numbered year to inform local, state, regional, and federal policy development, energy planning, and energy Investments.

## <u>The Oregon Energy History Timeline, ODOE, September 2022</u> energyinfo.oregon.gov/timeline

Key Points: The timeline includes a number of events that unfolded over time and policy choices that Oregon's leaders and citizens have made in response to these events.

#### **Community Solar**

#### Oregon Community Solar Program

#### www.oregoncsp.org

Community solar is solar energy that is generated from a central location and shared by multiple owners or subscribers. That means you don't need your own rooftop panels to get it.

The Oregon Community Solar Program gives customers of Portland General Electric, Pacific Power, and Idaho Power the option to subscribe to a community solar project and receive credits back on their utility bill.

#### **Community Solar, Energy Trust of Oregon**

www.energytrust.org/community-solar/

#### **Webinars and Workshops**

#### **Community Energy Project**

www.communityenergyproject/our-services/education

Corvallis-based organization providing free workshops and presentations that equip you with accurate, relevant, and actionable information for your home. Topics include; DIY Winter Weatherization, DIY Summer Weatherization, Lead Poisoning Prevention, and solar.

#### Solar Oregon

solaroregon.org

#### **Terminology Resources**

#### **Understanding Energy FAQ**

<u>www.constellation.com/energy-101/energy-choice/common-energy-terms.html#top</u>

Constellation is a utility outside of Oregon, but this FAQ site has many simple definitions and answers for common energy related questions.

#### **Energy Terms Defined & Renewable Energy Glossary**

www.inspirecleanenergy.com/glossary

Terms mostly relating to clean energy.

#### Glossary of Terms, Department of Energy

www.inspirecleanenergy.com/glossary

A more exhaustive glossary from the State and Local Solution Center.

#### How to Read your Bill

#### **Pacific Power**

https://oregoncub.org/news/blog/understanding-your-pacific-power-bill/2389/\_

How to view your Pacific Power Bill, Anatomy of a bill, etc.

#### How to Read your Bill

#### **Understanding Your Avista Bill**

www.myavista.com/your-account/understand-your-bill

Videos and explanations for how to read your bill reading your meter, and more.

#### Cascade Natural Gas

www.cngc.com/customer-service/understanding-your-bill

Clickable sample bill with explanations.

#### **Energy Efficiency Tips**

#### <u>Low-Cost and No-Cost Tips to Save Energy and Money,</u> <u>Energy Trust of Oregon</u>

<u>www.energytrust.org/residential/diy/no-cost-and-low-cost-tips</u>

Whether you rent or own, you can increase comfort and lower energy costs with just a few small changes.

#### 10 Ways to Save on Your Electric Bill Right Now

<u>www.oregonenergyfund.org/10-ways-save-electric-bill-now</u>

#### **Energy Saver Guide**

<u>www.energy.gov/energy-saver-guide-tips-saving-money-and-energy-home</u>

The Energy saver guide offers tips for saving money and energy at home and on the road.

#### **Energy Savings Hub**

www.energy.gov/save

No matter who you are or where you live, clean energy and energy efficient consumer choices are available now and more affordable.

#### **Disaster Preparedness**

## No Power? No Problem: Tips to Help You Thrive in the Face of Disaster

<u>catalog.extension.oregonstate.edu/em9278</u>

Provides tips that will help residents in the possible event of a Cascadia Earthquake disaster; including what could be months of no electricity, disruption of internet, and other modern conveniences.

#### **Policy**

# Home Energy Upgrade Incentives: Programs in the Inflation Reduction Act and Other Recent Federal Laws—Policy Brief, ACEEE

www.aceee.org/policy-brief/2022/09/home-energy-upgradesincentives-programs-inflation-reduction-act-and-other/

#### <u>Inflation Reduction Act Summary</u>

<u>bipartisanpolicy.org/blog/inflation-reduction-act-summary-energy-climate-provisions</u>

High-level summary of what is contained in the recently passed Inflation Reduction Act.

#### **Energy Jobs**

#### **KCC**—Electrical Apprenticeship

www.klamathcc.edu/apprenticeship

Apprentices are trained by current industry professionals through strategic partnerships with local businesses.

#### **OIT-Renewable Energy Engineering**

www.oit.edu/academics/degrees/renewale-energy-engineering

#### **Energy Jobs Network**

www.energyjobsnetwork.com

#### Other

#### 10 questions to ask if you want to get a heat pump

<u>www.canarymedia.com/articles/heat-pumps/10-Whatstions-to-ask-if-you-want-to-get-a-a-heat-pump</u>



#### **Benefits & Other Assistance**

#### Klamath County:

| Aging & People w/ Disabilities/Adult Protective Services(541) 883-5551             |
|------------------------------------------------------------------------------------|
| Klamath & Lake Co. Council on Aging(541) 205-5400                                  |
| DHS Self-Sufficiency(541) 883-5511<br>Food Stamps, Oregon Health Plan applications |
| Disabled American Veterans(541) 884-9125                                           |
| Klamath Learning Cntr. (GED Support)(541) 883-4719                                 |
| Legal Aid Services of Oregon(541) 273-0533                                         |
| Toll Free(800) 480-9160                                                            |
| www.oregonlawhelp.org<br>832 Klamath Ave, Klamath Falls                            |
| Migrant Education Program(541) 883-4747                                            |
| OR Telephone Asst Prg (OTAP)(800) 848-4442                                         |
| Representative Payee Services(541) 882-3500                                        |
| Seventh-Day Adventist Church(541) 882-2466                                         |
| Hygiene/cleaning supplies; 1735 Main St 1st Tuesday: 9:00 am,                      |
| (first come first serve)                                                           |
| Social Security (SSDI, SSI, SSB)(800) 772-1213                                     |
| Spokes Unlimited(541) 883-7547 Resource center for people with disabilities        |

| Aging & People w/ Disabilities | (541) 947-3172 |
|--------------------------------|----------------|
| Area Agency on Aging           | (541) 205-5400 |
| DHS Self-Sufficiency           | (541) 947-3376 |

# **Community Resources**

#### **Clothing/Household Resources**

#### Klamath County:

| Goodwill Industries(541) 883-3546                         |
|-----------------------------------------------------------|
| Hospice Thrift Shop Treasures(541) 880-0596               |
| Integral Youth Services(541) 885-4929                     |
| By appointment only; age 0-18                             |
| Klamath Falls Gospel Mission(541) 882-4895                |
| Furniture and clothing                                    |
| Bridge Connection(512)217-9907                            |
| 23411 Sprague River Highway Wednesday: 10:00 am - 2:00 pm |

| The Center | (541) | 947-4966 |
|------------|-------|----------|
|------------|-------|----------|



#### Counseling/Mental Health

#### **Klamath County:**

**Best Care Treatment Services** 

In-patient Treatment.....(541) 883-2795

KBBH.....(541) 205-9106

Counseling and Med Mgmt Accepts Oregon Health Plan/sliding scale

KBBH at Phoenix Place .....(541) 883-1030

Life Recovery Network.....(541) 891-0071

Drug and Alcohol Addiction, Anger Management, Parenting, and Life Skills

Transformations Wellness Center.....(541) 884-5244

Treatment and counseling for substance abuse

Residential Treatment Services

**Outpatient Services** 

**Recovery Housing** 

Peer Support Services

Various classes and counseling services Accepts Oregon Health Plan/sliding scale

Lutheran Community Services.....(541) 883-3471

Grace William Health Systems.....(541)-880-4921

#### **Lake County:**

Lake Co. Mental Health.....(541)-947-6021

Mental Health Related Crisis

988 LIFELINE

#### Crisis

| Klamath County:                                    |                   |
|----------------------------------------------------|-------------------|
| Emergency Services                                 | 9-1-1             |
| Child Welfare                                      | (541) 883-5570    |
| Report child/adult abuse                           | (855) 503-7233    |
| Crisis Helpline                                    | (541) 884-0390    |
| Toll Free                                          | (800) 452-3669    |
| Crisis referral services for domestic violence and | other emergencies |
| KBBH 24/7 Mobile                                   | (541) 883-1030    |
| Mental health related crisis                       |                   |
| Klamath Tribes Healing Winds                       | (800) 524-9787    |
| Salvation Army                                     | (541) 882-5280    |
| Sky Lake Medical Center ER                         | (541) 883-6175    |
| Veteran's Crisis Center                            | (800) 273-8255    |
| Victim Assistance                                  | (541) 883-5147    |
| Lake County:                                       |                   |
| Child Welfare                                      | (541)947-2273     |
| Report child/adult abuse                           | (855) 503-7233    |
| Dove Advocacy Center Crisis                        | (541) 947-2449    |
| Toll Free                                          | (800) 338-7590    |
| Dove Advocacy Center Non-Crisis                    | (541) 947-2498    |
| www.lakecountycrisiscenter.org                     |                   |
| New Beginnings Intervention Center                 | (541)-576-3009    |
| Local Hotline                                      | (541-) 576-3051   |
| 24-hour Hotline                                    | (800) 850-4838    |

# **Community Resources**

### **Emergency Services**

| Klamath County:                 |                |
|---------------------------------|----------------|
| Klamath Co. Fire District Admin | (541) 885-2056 |
| Klamath Co. Sheriff's Office    | (541) 883-5130 |
| Klamath Falls City Police       | (541) 883-5336 |
| Disabled American Veterans Hall | (541) 884-9125 |
| Klamath & Lake County:          |                |
| Emergency                       | 9-1-1          |
| State Police Dispatch           | (541) 883-5711 |
| Lake County:                    |                |
| Lake County Dispatch            | (541) 947-6027 |
|                                 |                |

### **Employment**

#### **Klamath County:**

| Goodwill Industries                      | (541) 883-3546 |
|------------------------------------------|----------------|
| Express Personnel                        | (541) 273-5000 |
| Klamath Tribes Education and Employment  | (541) 783-2219 |
| Labor Ready                              | (541) 850-3845 |
| Elwood Staffing                          | (541) 884-1410 |
| WorkSource Klamath/Employment Department | (541) 883-5630 |
| www.workinginoregon.org                  |                |

| COIC Career | Center | 541 | ) 947- | 5702 |
|-------------|--------|-----|--------|------|
|             |        |     |        |      |

#### Families/Children/Youth

1

| rannics/ Cimarch/ 100m                                                                                |                |
|-------------------------------------------------------------------------------------------------------|----------------|
| Klamath County:                                                                                       |                |
| Assistance League®                                                                                    | (541) 883-1721 |
| Operation School Bell: referred by schools only, school supplies, and clothes for low income children |                |
| Citizens for Safe Schools                                                                             | (541) 882-319  |
| Early Childhood Intervention                                                                          | (541) 883-4748 |
| Family Support & Connections                                                                          | (541) 882-3500 |
| Friends of the Children                                                                               | (541) 232-2022 |
| Integral Youth Services                                                                               | (541) 885-4929 |
| Shelter, education, jobs, advocacy, services for homele                                               | ess children   |
| Klamath County CASA                                                                                   | (541) 885-6017 |
| (Court Appointed Special Advocate) Klamath Co.                                                        |                |
| Klamath Family Head Start                                                                             | (541) 882-5988 |
|                                                                                                       |                |
| Klamath County/Lake County:                                                                           |                |
| Assistance for Single Mothers                                                                         |                |
| https://singlemotherguide.com/state/oregon/                                                           |                |
| Child Care Resource & Referral                                                                        | (541) 882-2308 |
| Toll Free(                                                                                            | 541) 492-6609  |
| OR Child Development Coalition                                                                        | (541) 884-8812 |
| Lake County:                                                                                          |                |
| Child Welfare                                                                                         | (541) 947-2273 |
| Klamath Family Head Start                                                                             | (541) 947-5335 |
| Lake Co. CASA                                                                                         | (847)383-6260  |
| (Court Appointed Special Advocate)                                                                    |                |
| Lake Co. Youth Mentor Program                                                                         | (541) 947-4880 |

#### **Klamath County Food Resources**

#### Monday:

Grace William Health Systems 714 Main Street Ste #200 Klamath Falls 4:00 pm - 6:00 pm 1st Mon. of the month

#### Tuesday:

Salvation Army
3240 Maywood Dr, Klamath Falls
8:00 am - 10:00 am Every Tuesday
Ponderosa Christian Fellowship 356856 Main St, Crescent
10:00 am - 12:00 pm Every Tuesday
Klamath Interfaith Pantry 1175 Crescent Ave, Klamath Falls
5:30 pm - 7:00 pm Last 2 Tues. of month

#### Wednesday:

St. Vincent De Paul 4880 Bristol Ave, Klamath Falls
4:00 pm - 5:15 pm Every Wednesday
Bridge Connection 23411 Sprague River Hwy, Sprague River
10:00 am - 2:00 pm Every Wednesday
Refuge Church Malin/Merrill 225 N. Monroe St, Merrill
10:00 am - 12:00 pm 2nd & 4th Wed.
Standing Stone Church 19140 Elder St, Bly
8:30 am - 11:30 am 3rd Wed. of the month
Chiloquin Care Program 225 Hwy 422 S., Chiloquin
10:00 am - 12:00 pm 4th Wed. of the month

#### Thursday:

Salvation Army 3240 Maywood Dr, Klamath Falls 8:00 am - 11:00 am Every Thursday

#### Friday:

Salvation Army (PREMADE BOXES)
3240 Maywood Dr, Klamath Falls
10:00 am - 11:00 am Every Friday
Bible Baptist Church 4849 S 6th St, Klamath Falls
1:00 pm - 4:00 pm 3rd Fri. of the month

#### **Lake County Food Resources**

| Bountiful Blessings                      | (541) 419-2826                             |
|------------------------------------------|--------------------------------------------|
| 2nd and 4th Wednesday 1:00pm to 4:00     | pm 60506 Old Lake Rd. Christmas Valley     |
| Lakeview Inner Court Family Center       | (541) 943-3551                             |
| 2nd Tue 5:00 pm - 6:00 pm; 723 Chewau    | can, Paisley                               |
| Lake County Food Share                   | (541) 219-6044                             |
| Thursday 10:30 pm - 12:30 pm; and Last T | Thursday 5:00pm to 7:00 pm 247 North N St. |
| in Lakeview                              |                                            |
| Paisley Food Share                       | (541) 943-3551                             |
| 1st Monday 4:00pm to 5:00 pm 1109 Cot    | tonwood in Paisley                         |
| The Center                               | (541) 947-6035                             |
| Meals on Wheels and meals on-site        |                                            |



#### **Housing Resources**

#### Klamath County:

Fair Housing Council of Oregon ......(503)-223-8197 fhco.org

Housing Consumers info: renters, buyers, loan applicants, etc.

IYS-Transitional Living Program.....(541) 810-4331 Ages 16-21

Klamath Housing Authority.....(541) 884-0649

Warming Center.....(541) 883-2286

#### Medical/Health

#### Klamath County:

 Best Med Urgent Care
 (541) 883-2337

 Bonanza Clinic
 (541) 545-1820

 Cascade East Family Practice
 (541) 274-6733

 Chiloquin Open Door
 (541) 783-2292

 Klamath Co. Health Dept
 (541) 882-8846

 Klamath Family Open Door
 (541) 851-8110

 Accepts Oregon Health Plan/CAL-Med

#### Klamath Tribal Health & Family Services

| Chiloquin Clinic         | (541) 783-3293 |
|--------------------------|----------------|
| Klamath Falls Clinic     | (541) 882-1487 |
| Merrill Clinic           | (541) 798-5074 |
| Sky Lakes Medical Center | (541) 882-6311 |
| Veterans Clinic          | (541) 273-6206 |

#### Medical/Health

#### Klamath/Lake County:

Lions Club-Vision (Hotline)......(800) 635-4667

Meet every 1st/3rd Tuesday 12:00

OR Prescription Drug Program.....(800) 913-4146

#### Lake County:

#### **Rental Assistance**

#### Klamath County:

#### **Rental Assistance**

#### Klamath/Lake County:

| KLCAS                                | (541) 882-3500        |
|--------------------------------------|-----------------------|
| Klamath Housing Authority            | (541) 884-0649        |
| HUD (Section 8) and Public Housing   |                       |
| Oregon Human Development Corporation |                       |
| Emergency Assistance                 | (541) 883-7186 option |

#### **Shelters**

IYS - Exodus House.....(541) 884-2319

#### Klamath County:

| Emergency shelter for ages 7-17                             |                |
|-------------------------------------------------------------|----------------|
| Klamath Falls Gospel Mission                                | (541) 882-4895 |
| Klamath Advocacy Center                                     | (541) 884-0390 |
| Shelter for women and children fleeing domestic rape crisis | violence and   |
| Veteran's Homeless Hotline                                  | (877) 424-3838 |

#### 211

Dial 2-1-1 to find available resources for Klamath or Lake County or visit <a href="https://www.211.info.or">www.211.info.or</a>



#### **Transportation**

#### Klamath County:

#### **Lake County:**

Oregon Plus Packages

For Senior and Disabled clients only

Inner Court Family Center ......(541) 943-3551
723 Chewaucan, Paisley, OR

# **Community Resources**

#### **Utility/Weatherization**

#### Klamath County:

| Klamath Christian Center(541) 8                                                                                                  | 82-4646  |
|----------------------------------------------------------------------------------------------------------------------------------|----------|
| Klamath Tribes(541) 7                                                                                                            | 783-2219 |
| Toll Free(800) 5                                                                                                                 | 524-9787 |
| Utility/Weatherization Pacific Power(888) 2                                                                                      | 21-7070  |
| Salvation Army(541) 8                                                                                                            | 382-5280 |
| Utility Assistance                                                                                                               |          |
| Thrive Church                                                                                                                    | ne Calls |
| Utility help—must bring in shut-off notice Intake on the 2nd Wed of the month from 9:00 am – 11:00 am (first come, first served) | dnesday  |

#### Klamath/Lake County:

| Oregon | Human D | evelopment | Corporation |  |
|--------|---------|------------|-------------|--|
|        |         |            |             |  |

| Weatherization            | (541) 883-/186 option 2 |
|---------------------------|-------------------------|
| Emergency Utility         | (541) 883-7186 option1  |
| Prescription Drug Program | <u>www.opdp.org</u>     |

| Inner Court Family Center            | (541) 943-3551 |
|--------------------------------------|----------------|
| Monday - Thursday: 8:00 am - 3:00 pm |                |
| 723 Chewaucan St., Paisley           |                |
| Lake Co. Senior Citizen's Assoc      | (541) 947-4966 |

## **Childcare Resources**

#### Klamath Falls Providers

| Animal Crackers (Ages 2 months- 11 years)          | (541) 591-3800 |
|----------------------------------------------------|----------------|
| A Family Gathering Place (Ages 1.5 - 5 years)      | (541) 883-3471 |
| Angeles Alvarado (Ages 1 month- 12 years )         | (541) 891-9179 |
| Baby Llamas (Ages 1 month - 2 years )              | (541) 880-4080 |
| Beatriz Vargas (Ages 2 months - 11 years )         | (541) 851-6000 |
| Casa de Cuidado Maria Barajas (Ages 1 - 12 years ) | (541) 539-8350 |
| Carerra Childcare (Ages 1 month – 13 years )       | (541) 539-9555 |
| Courtney Janoes (Ages 1 month -10 years)           | (503) 640-6696 |
| Daniels Day Care (Ages 1 month - 13 years )        | (541) 591-4822 |
| Diane Rogers (Ages 2 - 12 years )                  | (541) 205-4933 |
| Doodah Day (Ages 1 month - 12 years )              | (541) 591-6171 |
| Gosia's Daycare (Ages 1 month - 10 years)          | (541) 810-3671 |
| Great Expectations                                 |                |
| Preschool LLC (Ages 6 months—6 years )             | (541) 331-7063 |
| Jennifer Rivera (Ages 1 month - 12 years)          | (541) 281-8183 |
| Josephine Mendez (Ages 3 months - 4 years )        | (541) 591-3542 |
| Klamath Early Childhood                            |                |
| Development Center KEDC (Ages 3 - 5 years )        | (541) 885-4275 |
| Klamath Family Head Start (Ages 2 - 5 years )      | (541) 887-8244 |
| Klamath KID Center Inc (Ages 2 months - 12 years ) | (541) 883-8141 |
|                                                    |                |

## **Childcare Resources**

#### Klamath Falls Providers

| Lil Hands Daycare (Ages 1 month - 13 years )(          | 541) 8 | 391-2427 | , |
|--------------------------------------------------------|--------|----------|---|
| Little Angels (Ages 6 months - 13 years )(             | 541) 2 | 273-5764 | ļ |
| Little Swans Child Care (Ages 1.2-13 years )(          | (541)  | 892-3335 | 5 |
| Lorenza Bautista (Ages 1 month - 12 years )(           | 541) 5 | 539-7630 | ) |
| Me-Me's Daycare (Ages 1 month -12 years )(             | 541) 8 | 391-6063 | } |
| Naomi Sparks (Ages 6 months - 11 years )(              | 425) 2 | 281-2088 | , |
| OCDC-Klamath County (Ages 3 - 6 years )(               | (971)  | 272-3523 | 3 |
| Pelican Babies Child                                   |        |          |   |
| Development Center (Ages 1 month - 3 years )(          | 541) 8 | 385-4274 | 1 |
| Pelican Gathering Preschool (Ages 3.5 - 5 years )      | (541)  | 892-5107 | 7 |
| Sup to Way Christian                                   |        |          |   |
| Preschool (Ages 2 months – 6 years )                   | (541)  | 883-4085 | 5 |
| Sillvya Cerdeneta Serrato (Ages 3 months -12 years )(  | 541) ( | 591-9930 | ) |
| Starletta (Ages 1 month - 13 years )(                  | (541)  | 882-7371 |   |
| Tiny Hopefuls Daycare (Ages 2.5 - 6 years )(           | (541)  | 884-0398 | 3 |
| Weber Family Daycare (Ages 2 months - 8 years )(       | 541) ( | 363-2337 | , |
| Whispering Pines Preschool & Daycare (Ages 2-6 years)( | (541)  | 643-0418 | 3 |
| YMCA Fairview Site (Ages 5 - 13 years )(               | (541)  | 887-2512 | 2 |
|                                                        |        |          |   |



### **Childcare Resources**

#### **Bonanza Providers**

Klamath Falls Head Start Bonanza site (Ages 3 - 5 years).....(541) 545-3218

Klamath Family Head Start Bonanza (Ages 1 month - 3 years ).....(541) 892-5988

#### **Chiloquin Providers**

The Klamath Tribes Early Childhood Development Center (Ages 1 month - 13 years ).....(541) 783-0804

#### **Merrill Providers**

Klamath Falls Head Start Merrill (Ages 2 - 5 years ).....(541) 798-1043

#### **Lake County Providers**

Lakeview Head Start (Ages 3 - 5 years ).....(541) 947-5335



# **Notes**

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