

Klamath and Lake Community Action Services

2024 - 2025 Impact Report
October 1, 2024 to September 30, 2025



Community

Lake County:
Population: 8,187
Persons in Poverty: 1,457
Veterans: 550
Housing Units: 4,285
Owner Occupied Housing:
67.3%
Living Wage: \$22.73 for
one adult with no children

Klamath County:
Population: 70,274
Persons in Poverty: 11,665
Veterans: 5,436
Housing Units: 33,544
Owner Occupied
Housing: 69.4%
Living Wage: \$22.61 for
one adult with no children

Collaboration

We understand that we can not address the causes and conditions of poverty on our own, that our work is complimented and amplified by our community partners and that strong, effective relationships will benefit the entire community.

We partner with over 120 organizations in Klamath and Lake counties to improve awareness of our programs through participating in outreach events, sharing messaging and information to improve awareness of the local resources provided by our community partners and to build off each other's strengths.

We are incredibly proud of the relationships we've been able to build and look forward to maintaining current partnerships while identifying and building new ones.

Collaboration Impact

This listing of community partners is not all-inclusive or representative of the many organizations our team works with on a regular basis. The community partners listed below are the usual suspects that we reach out to in order to stretch our limited resources further and/or to provide more holistic supports to the vulnerable individuals and families in our community. We look forward to building on our strong relationships over the coming year.

- * Cascade Health Alliance
- * Integral Youth Services
- * Klamath Connections
- * Klamath County Library
- * Klamath Housing Authority
- * Klamath-Lake Counties Food Bank
- * Klamath Works
- * Lake County Community Justice
- * Lake County Resources Initiative
- * Oregon Department of Human Services
- * Sky Lakes Outpatient
- * Take Root
- * Thrive Church
- * Warner Creek Correctional Facility



1,935 households containing 3,685 individuals were provided energy assistance benefits. These benefits reduced energy burden and increased utility affordability while keeping homes warm in the winter and cool in the summer.

	Klamath County	Lake County
Households Served:	1,679	256
Disconnections prevented:	479	31
First time participants:	471	72
Households with disabled member:	824	109
Households with elderly member:	787	151
Households with children:	190	17
Veteran households:	149	22
Average household income:	\$18,384.04	\$17,105.83
Average benefit payment:	\$521.85	\$593.59
Total benefits paid:	\$878,280	\$151,960



Our team assisted **1,274** individuals in **340** households with case management, in-person classes for parenting and life skills which improved the health and well-being of the adults and family members.

Households Served:	340
Adults served:	521
Children served:	753
Single person households:	12
Single parent female households:	152
Two parent households:	141
Skills classes/incentives:	75 individuals
Family mentoring/ life skills coaching:	142 individuals
Increased mental health:	128 individuals
Improved parenting skills:	200 individuals



Our team assisted **1,066** individuals in **584** households move in assistance, rental assistance or eviction prevention, providing individuals and families a place to call home and increasing their overall stability.

Adults served:	562
Children served:	504
Rental Assistance:	86 Households
Move in assistance:	169 Households
Eviction prevention:	329 Households
HH with African American members:	18
HH with American Indian members:	15
HH with Asian members:	18
HH with Pacific Island members:	4
HH with White members:	497
HH with Hispanic members:	29
HH who did not provide race/ethnicity :	485



Our team provides this fee for service program for **169** participants.

The services provided include budgeting, managing and making payments for:

- ·Housing (rent or room and board) expenses
- ·Utilities
- ·Medical bills
- ·Personal bills such as car insurance, cell phone, etc.
- ·Personal needs such as clothing, transportation or groceries
- ·Miscellaneous needs.

Our team also assists participants with updating their monthly budgets as needed and completes annual spending reporting for participants as requested by the Social Security Administration.

KLCAS manages more than \$2.1 million dollars per year on behalf of program participants, ensuring their basic needs are met and bills are paid on time.

Our team is an important referral resource to ensure participants are aware of other supportive services programs and that their fixed income stretches as far as possible.



Board of Directors

- Rod Duarte, Private Sector
- Margaret Fabrizio, Private Sector, Vice Chair and Treasurer
- Dawn Neal- Ruiz, Low Income Sector, Chair
- Klamath County Commissioner Andy Nichols, Public Sector
- Vicki Partridge- Hiland, Private Sector, Secretary
- Lake County Commissioner James Williams, Public Sector

FY 2025 Financial Summary



Community Services Block Grant Funding	275,843
Low Income Home Energy Assistance Program	1,902,831.42
Temporary Assistance for Needy Families	63,079
Home Tenant-Based Rental Assistance	234,729.26
Emergency Solutions Grant	113,523.57
Total Federal Resources	2,314,163.25
State Housing and Homeless programs	4,536,078.22
State Energy programs	730,409.27
State Family Development programs	428,375
Total State Resources	5,694,862.49
Other donated funds	122,083.62
Payments by clients for services	133,314.37
Private funded programs	880,445.79
Total FY 25 Resources	9,420,712.52

Mission Statement:

We address individual and family needs and make connections to promote communities that thrive.

Vision Statement:

We envision an equitable future where every individual and family have access to resources and support to break the cycle of poverty, where our services are no longer needed.

Values Statement:

KLCAS commits to treating everyone who crosses our path with honesty and respect. We support and advocate for individuals and families, restoring hope by providing our services with transparency, empathy and confidentiality. We approach our work with integrity and hold ourselves and each other accountable.

Core Values:

- Honesty- We will be sincere and truthful.
- Respect- We will meet people where they are.
- Advocate- We will support our participants.
- Transparency- We will be open and honest.
- Empathy- We will be sensitive to the experiences of others.
- Confidentiality- We will protect private information.
- Integrity- We will do the right thing even if no one is watching.