# Klamath and Lake Community Action Services Resource Guide

**Bill Assistance** 

**Home Energy Improvements** 

Rebates, Incentives, Tax Credits

**Educational Resources** 

**Community Resources** 

**Child Care Resources** 

# Table of Contents

Bill Assistance
Energy Assistance (KLCAS) 2
Emergency Assistance (The Salvation Army)
Emergency Assistance (United Christian Ministries)
Low to Moderate Income Services
Home Energy (Efficiency) Improvements 4
Weatherization Assistance (OHDC)4
Flexible Funds (OHP)
State Home Oil Weatherization Program (OHCS)
7
Rebates, Incentives, Tax Credits
Solar + Storage Rebate Program (ODOE)
Energy Efficient Wildfire Rebuilding Incentive (ODOE)
Federal Programs - Clean Energy Tax Credits 10-11
Energy Trust of Oregon12
Free Home Energy Assessment (LCRI)12
Savings Within Reach (ETO)13
Manufactured Homes Heat Pumps Special Offer (ETO)13
Incentive and Rebates (ETO)14-16
Extra Help page17
Utility/Population Specific Services18
Tribal Services
Avista Programs
Pacific Power22-23
Cascade Natural Gas24-25
Midstate Electric Cooperative

# Table of Contents

Oregon Veterans Emergency Financial Assistance	28
Educational Resources	
Community Resources	
Benefits and Other Assistance	
Clothing and Household Resources	39
Counseling and Mental Health	40
Crisis	41
Emergency Services	42
Employment	42
Families, Children, and Youth	44
Food Resources	45
Meals and Food Boxes	44-46
Housing Resources	
Medical/Health	47-48
Rental Assistance	48-49
Shelters	49
Transportation	50
Utility/Weatherization	50-51
Child Care Resources	52
Klamath Providers	52-53
Bonanza Providers	54
Chiloquin Providers	54



We address individual and family needs and make connections to promote communities that thrive.

# Introduction

The Klamath and Lake Community Action Services Resource Guide was created to spread awareness of community supports in Klamath and Lake Counties in the State of Oregon. This is a one-stop shop of the available resources in Klamath and Lake Counties. This project was created with help from energy service providers and community organizations who serve Klamath and Lake Counties.

Many thanks to all those who played a part in the creation and maintenance of this guide.

Information is always changing. The best source of information is the organization that is running the program. If you have more questions, contact that organization.

Each page lays out who is eligible for the program in the rounded eligibility box.



The pin symbol shows what the service area of the program is.



Each page has contact information in a square box or beside a phone/email icon.



You can go to the website of the program by clicking on the link, or typing in the link on your device.

# **Low-Income Services**

# **Energy Assistance Program**

Klamath and Lake Community Action Services (KLCAS)

Sklamath Co. & Lake Co.

<u>Eligibility</u>: Your income must be less than 60% of the State Median Income. Refer to the link below for an income chart. \*

<u>What:</u> Energy assistance is a supplemental payment to help people stay warm in the winter and cool in the summer. The funds can be used for electricity, natural gas, propane, oil, wood, and wood pellets.

<u>Benefit</u>: Payments are calculated based on income, # of people in the home, and energy source.

<u>Timeline: Winter</u>: Nov. 1st for those 60 and older or disabled, Dec. 1st for rest of the rest of the public. <u>Summer</u>: June 1st for those 60 and older or disabled, July 1st for the rest of the public. You may apply once per season.

#### To apply you will need:

- A complete, signed, and dated application.
- A copy of photo ID for all household members over 18.
- Social security numbers for all family members.
- 60 days of income documentation.
- A copy of your energy bill or account number.



For More Information

www.klcas.org/energy/

### Contact Information:

energy@klcas.org\_

(541) 882-3500

2316 South Sixth Street Suite B

Klamath Falls, Oregon, 97601

\*Tribal persons can only apply for either Tribal energy assistance or KLCAS energy assistance.

# Emergency Utility Assistance, The Salvation Army **9** Klamath Co.

Eligibility: Your income must be less than 60% of the State Median Income. Refer to the link on the last page for an income chart.

What: Utility bill assistance in emergencies.

Benefit: Depending on the program, funds can cover 1 month's bill, or up to \$399.

Timeline: You can apply once per year.

To apply: The name on the bill has to match the person living in the house. To apply, come into the Salvation Army office.



<u>cascade.salvationarmy.org</u>

Southern Oregon Service Extension 3240 Maywood Dr, Klamath Falls, Or 97603

541-882-5280 (office)

Debi.leighton@usw.salvationarmy.org\_

# **Emergency Utility Assistance**, United Christian Ministries

# **9** Klamath Co.

Eligibility: You must have a shut-off notice.

What: The United Christian Ministries has a small fund that can be used to help you pay your energy bill.

Benefit: Small dollar amounts are usually around \$250. Payments are made directly to the utility company.

To apply: Call to set up an interview. Most appointments are made on the second Wednesday of every month. Walk-ins are also accepted. Exceptions made for some emergency situations.



Thrive Church 485-232-7685 235 S Lagung St, Klamath Falls, OR 97601

# Low to Moderate Income

### Weatherization Assistance Oregon Human Development Corporation



Eligibility: Your income must be at or below 200% of the federal poverty level. View the chart here: <u>https://www.oregon.gov/ohcs/energy-</u> <u>weatherization/Pages/weatherization-services.aspx</u>. Both renters and homeowners are eligible.

What: This program helps low-income households with home weatherization services. This includes insulation, repairs, and more. These services help you save on your energy bill and make your home more comfortable and healthy.

**Benefit:** Payment to vendors for installation of weatherization services in full.

<u>**Timeline**</u>: Begin with a brief telephone interview. Then, you will be put on the waitlist. When it is your turn, an energy audit inspection will be done and a contractor will contact you to set a date for installation.

# For More Information

www.ohdc.org/weatherization-service.html

Contact Information:

(541)883-7186

info@ohdc.org

306 S 6th St, Klamath Falls, OR, 97601

#### To apply:

Call or fill out interest form online to begin. You must have:

- Income verification,
- Identification,
- Social Security Card,
- Account numbers.



# Home Improvements

# Flexible Funds (Air conditioning)

#### Oregon Health Plan

**<u>Eligibility</u>**: You must have Oregon Health Plan and be enrolled with a Coordinated Care Organization (CCO). See below.

<u>What</u>: Flex funds pay for items and services that can help you stay healthy. This can include air conditioning and filtration devices. Your CCO will buy the item you request. Contact your local CCO (below) for more information.

**<u>Timeline</u>**: After making a request, it can take up to two weeks to make a decision. You will hear from your CCO of their decision. If approved, you may pick up your item from the CCO or have it delivered to your address. <u>To apply</u>: Your health care provider needs to submit the request for you. They must submit a completed Flex Fund Request Form to the CCO. Tell your provider:

**Q** Oregon

- What kind of AC unit you need (window or portable).
- Relative size of the space you plan on cooling.
- Your delivery address.



www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx

#### Klamath County:

Cascade Health Alliance Klamath Falls, OR 97601 541-883-9858

Info@cascadecomp.com

Pacific Source 888-997-9299



CS@PacificSource.com

#### Lake County:



Eastern Oregon Coordinated Care Org.

888-788-9821

EOCCOmedical@eocco.com

# Low to Moderate Income

### State Home Oil Weatherization Oregon Housing & Community Services



**Eligibility**: Homeowners and contractors are eligible to apply for the program for installation of energy conservation items and measures on eligible buildings. Eligible buildings must get their primary heating fuel from a fuel oil dealer.\*

<u>What</u>: The State Home Oil Weatherization (SHOW) Program gives cash payments to eligible homeowners and contractors (both for-profit and non-profit) for reimbursement of energy-efficient heating equipment and home weatherization improvements.

<u>Tier 2 Benefit</u>: The program awards Tier 2 cash payments to applicants who are not low-income. All measure costs may be counted towards to the following lifetime maximum cash payments:

- \$2,000 for heating equipment measures;
- **\$600** for duct sealing and insulation measures;
- \$3,000 for dwelling insulation measures
- \$1,000 for windows and doors measures.

#### Contact:

<u>SHOW.Program@hcs.oregon.gov</u> Fax: (503) 986-2020

<u>**Timeline**</u>: Applications must be submitted by one year from the date of the installation.

#### To apply:

- Complete an application.
- Include proof of purchase or delivery of heating fuel obtained from fuel oil dealer.
- Include receipts or itemized billing statements of all claimed measures.
- Complete a W-9 form.

#### www.oregon.gov/ohcs/energyweatherization/Pages/show.aspx

OHCS administers many programs related to reducing poverty and increasing access to housing.



\*Ed Staub and Sons in Klamath County

# Low to Moderate Income

# Oregon Solar + Storage Rebate Program

### **Oregon Department of Energy**

🤶 Oregon

**<u>Eligibility</u>**: Installation must be done by an approved contractor. The contractor must submit a reservation application **before starting construction or installation**. Lower income applicants are eligible for higher rebates, determined by eligibility for OHCS, ODHS, OHA programs or tax documents.

<u>What</u>: Oregon homeowners can get rebates for solar electric systems and energy storage systems. Rebates are paid to the ODOE-approved contractor and will be passed on as savings for you.

Benefit: Low or Moderate income: \$1.80 per watt (DC) of installed capacity, up to 60% of net cost or \$5,000. Homeowners not considered low-to-moderate income: \$0.20 t0 \$0.50 per watt of installed capacity, up to 40% of the net cost or \$5,000.

<u>Timeline</u>: Accepting applications year-round.

**To apply**: Start by reaching out to an approved contractor. They must submit an application before starting the construction or installation. If you want a paired solar and storage system, they must be purchased together by the same approved contractor.



For More Information

www.oregon.gov/energy/ incentives/Pages/OSSRP-For- Homeowners.aspx Contact Information: 503-378-4040 800-221-8035

# Energy Efficient Wildfire Rebuilding Incentive

#### **Oregon Department of Energy**

**<u>Eligibility</u>**: Structure owners who have or are rebuilding structures damaged in the wildfires between August 1 and September 30, 2020. You must complete a jurisdiction permit process. See below for eligible structure types.

<u>What</u>: This program helps to rebuild residential and commercial structures that were destroyed by fire. You must incorporate energy efficiency improvements. They must have been destroyed by 2020 Labor Day wildfires. In Klamath and Lake Counties, fires included the \*242 fire and the Brattain fire.

Eligible structures include: Site-built residential homes, Manufactured Homes, Multi-Family Buildings, and Public Buildings.

<u>Benefit</u>: Incentives depend on the type of home being rebuilt/ replaced and income. \$3,000 to \$18,000.

<u>**Timeline**</u>: You can apply at any time before funds run out.

#### To apply:

- 1. Confirm eligibility.
- 2. Complete application.
- 3. ODOE will review, verify, and send you a confirmation.

💡 2020 Wildfires\*

- 4. Complete your project.
- 5. Submit completion form.
- 6. ODOE will review and verify your completion form, and then send you your funds.

See website for more information on what you will need to give to ODOE depending on your structure type.

### For More Information

www.oregon.gov/energy/incentives/pages/EEWR.aspx

### Contact Information:

Wildfire.Recovery@energy.oregon.gov

# **Federal Programs**

# **Clean Energy Tax Credits**



Equipment Type	Updated Tax Credit Available for 2023-2032 Tax Years
Home Clean Electricity Products	30% of cost
Solar, Fuel Cells, Wind Turbine, Battery Storage	
Heating, Cooling, and Water Heating	30% of cost, up to \$2,000 per year.
Heat pumps, Heat Pump Water Heaters, Biomass stoves	
Geothermal heat pumps, Solar (water heating)	30% of cost
Efficient air conditioners*, Efficient heating equipment, Efficient water heating equipment*	30% of cost, up to \$600
Other Energy Efficiency Upgrades Electric panel or circuit upgrades for new electric equipment*, Insulation materials*, Windows*, including skylights*	30% of cost, up to \$600
Exterior doors*	30% of cost, up to \$500 por puertas (up to \$250 each)
Home Energy Audits*	30% of cost, up to \$150
Home Electric Vehicle Charger	30% of cost, up to \$1,000*
Clean Vehicles	Depends on vehicle type, see IRS website on next pg.
*Subject to Cap of \$1200/year	

# **<u>Eligibility</u>**: Homeowners, including renters for certain expenditures, who purchase energy efficient appliances and products.

<u>What</u>: A tax credit brings down the amount of income tax you would owe otherwise. For example, claiming a \$1000 federal tax credit brings down your federal income taxes due by \$1,000. The federal tax credit is sometimes referred to as an Investment Tax Credit.

<u>**Timeline**</u>: Some credits have an annual limit. A taxpayer can not claim the credits until the year the equipment is installed. Rules about carrying forward unused credits vary by credit.

**To Apply**: Fill out IRS <u>Form 5695</u> with IRS instructions. Add it when you file your tax return. Add any relevant product receipts.

Internal Revenue Service (IRS), 1111 Constitution Avenue, N.W., Washington, D.C. 20224, (800) 829-1040

### 

Clean Energy Tax Credits: www.energy.gov/policy/aritcles/making-ourhomes-more-efficient-clean-energy-tax-credits-consumers IRS IRA Credits and Reductions page: www.irs.gov/credits-anddeductions-under-the-inflation-reduction-act-of-2022. 5695 Form: www/irs.gov/forms-pubs/about-form-5695 About the Home Energy Rebate Programs: www.energy.gov/scep/slsc/home-energy-rebate-programs FAQ about energy efficiency home improvements and residential clean: energy property tax credits: https://www.irs.gov/newsroom/irsreleases-frequently-asked-questions-about-energy-efficient-homeimprovements-and-residential-clean-energy-property-credits

To look forward to: The <u>Inflation Reduction Act</u>, signed by President Joseph R Biden on August 16, 2022. This law includes \$391 billion to support clean energy and address climate change. This includes <u>\$8.8 billion in rebates</u> for home energy efficiency and electrification projects to help Americans save on energy bills, upgrade their homes, and improve energy efficiency and air pollution. The <u>Office</u> <u>of State and Community Energy Programs</u> (SCEP) is working to distribute these funds soon. \*\*

\*\*see more information in the Educational Resources section

# **Energy Trust Of Oregon**

# Energy Efficiency Incentives and Rebates Energy Trus

**?** Oregon

Energy Trust of Oregon is dedicated to helping 2 million utility customers in Oregon save energy and benefit from renewable power. Energy Trust of Oregon works with utilities, nonprofits, and government agencies to get clean energy benefits to Oregonians. Energy Trust of Oregon can give you information, cash incentives, and contractor connections. Utilities that work with ETO in Klamath and Lake Counties include, Pacific Power, Avista, and Cascade Natural Gas.

To view residential programs online, visit; <u>www/energytrust.org/residential/</u>

# **Energy Assessments**



of Oregon

#### Energy Trust Community Partner Organization: Lake County Resources Initiative (LCRI)

What: LCRI can conduct a home energy assessment of your home to see if you are eligible for Energy Trust of Oregon programs.

<u>Benefit</u>: Learn your home's energy efficiency status and what incentives you qualify for.

<u>Timeline</u>: Timing of assessment depends on the when the auditor is available.

To apply: Contact LCRI to schedule your home energy assessment.

### Contact Information:

541-947-5461

Jonathan.VanRoekel@lcri.org g

LCRI also works on energy efficiency solutions with the agricultural sector and with forest issues.

# Savings Within Reach

**<u>Eligibility</u>**: Your utility must be one of those listed on the previous page. See the link for income requirements.

<u>What</u>: This program makes home energy upgrades more affordable for income qualified households. With bigger incentives, you can spend less on energy saving projects and enjoy a more comfortable home.



www.energytrust.org/

#### To apply:

- 1. Make sure you are eligible.
- Contact an Energy Trust of Oregon trade ally contractor (see next page).
- 3. Before you start, you will sign an Income Verification Form.

Single family: 1-866-368-7878 Multi-family: 1-877-510-2130

# Manufactured Homes Heat Pump Special Offer

<u>Eligibility</u>: Your utility must be one of those listed on the last page. You must work with one of the selected trade allies. See link for further home requirements.

<u>What</u>: \$3,500-\$4,000 cash incentive for manufactured homes. This offer is a higher incentive for professionally installed ducted or for a special ductless heat pump. This is available through **December 31, 2024**. Incentives will be paid to your contractor, who will subtract the incentive amount from your bill.

#### To apply:

- 1. Make sure you are eligible.
- 2. Have a trade ally apply for the incentive and put in the heat pump.

### For More Information

www.energytrust.org/incentives/limited -time-promotion-for-ducted-andductless-heat-pumps To receive a list of trade allies in your area: 1-866-311-1822

# **Energy Trust Of Oregon**

# **Incentives and Rebates**



This section explains what kind of incentives may be available through Energy Trust of Oregon. You must ALWAYS get in contact with a trade ally contractor and explain you want incentives first. Your primary home energy source is a factor in your eligibility for many incentives. Incentive amounts are based on the type and utility services for your home and are subject to change.

#### Solar

 Energy Trust incentives, Oregon rebates, and federal tax credits could offset up to 50% of solar system costs. To get started, connect with a qualified solar trade ally contractor.

### **Cooling Solutions**

- Save on a cooling solution that improves comfort and helps lower energy costs during the hottest months of the year.
- Central Air Conditioner, Heat Pump, Ductless Heat Pump.

### **Fireplace**

 Installing an energyefficient fireplace in the most-used area of your home can save money on your heating bills. \$150-250 incentive.

### Water Heater

 Water heating accounts for 20% of the average homes energy use. Save \$100-\$700.



www.energytrust.org/ incentives/solar-for-yourhome/



1-877-777-4018 solar@energytrust.org



www.energytrust.org/ residential/incentives/ cooling-solutions



1-866-368-7878



www.energytrust.org/ residential/ incenitves/fireplace



<u>www.energytrust.org/</u> residential/incentives/ water-heater



1-866-368-7878

#### **Heating Solutions**

- Efficient heating and cooling will help you save on your home's biggest energy expense.
- Special Offers: Gas Furnaces, New Heat Pump for Manufactured homes.



www.energytrust.org/ residential/incentives/ furnace-and-heat-pump



1-866-368-7878

#### Insulation

• The better the insulation, the less your heating and cooling system has to work to maintain comfortable temperatures. Save \$0.50—\$1.50 per square foot.

#### **LED Grow Lights**

• Installing LED grow lights in place of HID lights will help you save on monthly bills. They last 7-15 years.

#### Thermostat

• Save up to \$80 on a Google Nest or ecobee Thermostat. Save energy and money, control from anywhere, and track your energy use.

#### Windows

• Windows can help you save on your biggest home energy expense: heating and cooling. Save \$1-1,50 per square foot.



www.energytrust.org/ residential/incentives/ insulation



1-866-368-7878



www.energytrust.org/ residential/incentives/ led-grow-lights



1-866-368-7878



www.energytrust.org/ residential/incentives/ thermostat



1-866-368-7878



www.energytrust.org/ residential/incentives/ windows



1-866-368-7878

# Low-Moderate Income

# **Important Links**

Find a Contractor Tool: www.energytrust.org/find-a-contractor/

### Online Home Assessment:

www.energytrust.clearesult.com/assessment/

#### **Income-qualified Services:**

www.energytrust.org/residential/incomequalified-services/

### Energy-saving help for renters:

www.energytrust.org/residential/ residential-renters/

### Washer and Dryer Savings:

www.energytrust.org/residential/incentives/ washer-dryer

### **Air Purifiers**

<u>www.energytrust.org/residential/incentives/</u> <u>air-purifiers</u>

### **DIY Tips & Resources**

www.energytrust.org/residential/diy/

\*Find more resources in the educational resources section







# Low-Moderate Income

# **Financing Options**

On-Bill Repayment: Lower upfront project costs and start saving energy sooner with incentives and affordable financing repaid on your energy bill. Avista customers see pages 24-25, Pacific Power customers see pages 26-27.



www.energytrust.org/residential/residential-financing/

# Are you a renter or landlord?

There are increased incentives for rental properties. Improvements for rental properties include; Ductless heat pumps, ducted heat pumps, heat pump controls, extended capacity heat pumps, gas furnaces, smart thermostats, attic insulation, wall insulation, and floor insulation. See link for more information.



www.energytrust.org/incentives/landlords-property-managerssingle-family-homes/

www.energytrust.org/residential/residential-renters/



Multifamiliar: incentivos en efectivo- Energy Trust of Oregon

# **Tribal Services**

# **Energy Assistance Program**

### Klamath Tribal Administration

🤗 Klamath Co.

**Eligibility**: Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income.

<u>What</u>: This program can pay for your energy costs such as electricity, natural gas, propane, firewood, etc. It is usually paid directly to vendor.

#### <u>Benefit</u>: Amount is based on income, how many people in the home, type of energy, etc. Usually \$250 to \$600.

Timeline: WINTER: Oct 1st. for Elders and disabled . Nov 2nd for all other households. <u>SUMMER</u>: June 1st for Elders and disabled and July 1st for all other households.

### For More Information

<u>klamathtribes.org/</u> <u>community-services</u>/

Contact Information: 541-783-2219 ext 119 Office: 501 Chiloquin Blvd. Chiloquin, OR 97624 Mailing Address: P.O. Box 436 Chiloquin, OR 97624

#### To apply:

- Complete application and intake appointment. (Call to schedule).
- Social Security cards for all household members.
- Photo ID for all adults.
- Proof of Tribal enrollment in a federally recognized Tribe for at least one person.
- Annual income for all adults.
- Utility bills for chosen heat source.

The Klamath Tribe's Community Services Department provides services and supports to enhance the self-sufficiency and well being of Tribal Elders, families, and community members. They do Elder nutrition and caregiver support, commodities, emergency funds, and more.



\*This funding is the same as the KLCAS funding. You may only apply to either the Tribal OR the KLCAS program.

# Home Weatherization

**Eligibility:** Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income. Assistance is available to renters and homeowners.

<u>What</u>: Help with home weatherization. For example, replacement of windows, doors, floors, roof, insulation, appliances, stoves, and more.

# <u>Benefit</u>: Payment of up to \$3,500 over 5 years.

<u>Timeline</u>: You will be placed on a waitlist.



<u>klamathtribes.org/</u> <u>community-services/</u>

#### <u>To apply:</u>

A complete application will have

- Household member info.
- Type of home.
- Type of weatherization service.
- Verification of ownership and or length of residence.



541-783-2219



# **Avista Programs**

Avista is a natural gas utility that brings energy to communities in Oregon, Idaho, and Washington. Avista customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### My Energy Rate

#### Description

Monthly discount on energy bills. Amount depends on your specific case.

#### Eligibility

Income must be 60% below State Median Income.

#### Application

You may apply through Avista's website, call for a paper application, or through applying for energy assistance with KLCAS (see page 2).

#### **Project Share**

#### Description

Emergency assistance grants paid directly to Avista.

#### Eligibility

You must have hardship or emergency status.

#### Application

You may apply through Avista.

#### Comfort Level Billing

#### **Description**

This program makes it so you can pay the same amount each month. The amount is based on your normal yearly energy use.

#### Eligibility

We recommend that you get 9 to 10 months of service at your home before starting the plan. Contact Avista to see if you are eligible.

#### **Application**

Call Avista to sign up.

#### **PSCCU** Loans

#### Description

The Puget Sound Community Credit Union (PSCCU) works with Energy Trust of Oregon and Avista to make it easy to pay for your energy project.

#### Eligibility

You must be participant of the Energy Trust of Oregon. Saving Within Reach program (See page 13). Must be a PSCCU member.

#### **Application**

You may apply through the PSCCU website or Energy Trust of Oregon.





Eligibility: You must be an Avista customer for these resources. See descriptions for further eligibility requirements.

#### **Timeline**

You may apply at any time.



https://www.myavista.com/youraccount/power-of-compassion/ oregonassistance/my-energy-discount-or

\*Arrearage Management: In applying for the bill discount program, assistance may be available for your past-due balance.

#### **Timeline**



www.myavista.com/about-us/ourcommunityassistanceprograms

You may apply at any time as funds allow.

Project Share is funded by donations. You can donate at

givetoprojectshare.org

#### **Timeline**

You can stop at any time.

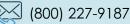
www.myavista.com/ our-account/ comfort-level-billing

#### Timeline

Sign on at any time. Loan lasts up to 120 months depending on the loan amount.



### **Contact Information:**



**Business Hours:** Mon-Fri: 7:00 am -7:00 pm, Sat: 9:00 am - 5:00 pm.

Avista Utilities Customer Service, MSC-43 P.O. Box 3727 Spokane, WA 99220

# **Pacific Power**

Pacific Power is a local investor-owned utility. Also known as Pacificorp and PAC. Pacific Power customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### **Bill Discount Program**

#### Description

You may be able to get a discount on your monthly electric bill. It's applied before taxes. The discount amount is based on your households' size and income.

#### **Eligibility**

Gross annual household income at or below 60% State Median Income (see website). Power bill must be in your name.

#### Application

You may self-certify for the program. You must provide your income and household size. Apply though the Pacific Power website, or call to apply by phone/ask for a paper copy.

#### Time of Use Rates

#### Description

With this program, you are billed based on when you use electricity. You can save money by shifting energy use to hours when the demand for electricity is lower.

#### Eligibility

It generally only makes financial sense for customers who can consistently and reliably shift their load to off-peak hours.

#### Application

Apply by signing up at any time by phone.

#### Craft 3 Loans

#### Description

On-bill repayment loans for energy upgrades for your home. Up to \$30,000. Depending on loan terms.

#### Eligibility

You must be a customer of Pacific Power. For Savings Within Reach, your project must be done by a trade ally contractor. See website for more information.

#### Application

Apply online. You must provide property information and utility information.





**Pacific Power Customers** 

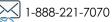
Eligibility: You must be a customer for these resources. See descriptions for further eligibility requirements.

Timeline

You may apply at any time.



pacificpower.net/LID

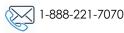


#### Timeline

You must commit for 12 months.



pacificpower.net/savings- energy-choices/time-of- use.html



#### Timeline

Loan lasts 5 to 10 years depending on which program you enroll in.



www.craft3.org/homeowner-loans/ home-energy/pacific- power-oregon

HomeEnergy@Craft3.org\_ 1-888-231-2170 ext 225

# **Cascade Natural Gas**

Cascade Natural Gas (CNG) is a natural gas Utility that serves 95 communities in Washington and Oregon. Cascade Natural Gas customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

#### **Bill Discount Program**

#### Description

Low income customers may receive a discount on their bill. The amount depends on your Federal Poverty Levels (FPL) and State Median Income (SMI). See tiers chart. —>

#### Eligibility

Income must be at least 60% below SMI or 150 FPL (see website). The natural gas bill must be in your name.

#### **Application**

You must provide income information. Apply through your local Community Action Agency, the CNG website, or call customer service.

#### Oregon Low income Bill Assistance

#### Description

You may be able to get between 80% -90% of your past due balance paid with this grant program. Eligibility See above for eligible income levels. Customers who have been turned off can apply to get amount needed to reconnect.

#### Application

See above. Applicants calling to reconnected to service should apply by calling Customer Service.

#### **Budget Payment**

#### Description

This plan takes the guesswork out of budgeting. It makes it so you may the same amount every month on your energy expenses. That way you can pay an even amount through the year, instead of paying larger bills in the winter. Eligibility Call to find out if you are eligible.

#### Application

To enroll, log into your account online or call Customer Service.







Cascade Natural Gas Customers

**Eligibility**: You must be a customer for these resources. See descriptions for further eligibility requirements.

#### Timeline

You may apply at any time. You will receive the bill discount for two years. You may apply again at that time.



www.cngc.com/customerservice/low-income-assistanceprograms/#oregon.

#### Timeline

This grant is available 1 time per program year.

TIER	INCOME LEVEL	PAST DUE PAID	RATE DISCOUNT
T1	0-25% FPL, 0-15% SMI*	90%	95%
T2	26-50% FPL, 16-30% SMI	86%	70%
Т3	51-100% FPL, 31-41% SMI	83%	45%
T4	101-150% FPL, 46-60% SMI	80%	15%

#### Timeline

Your Budget Payment amount will be reviewed and will be adjusted periodically. If at the end of the program year, if you have a debit balance; it will be included in the following year's payment amount. Contact Information:

Customer Service

7:30 am - 6:30 pm M-F

Phone: 888-522-1130

Fax: 888-649-9912 Online chat is available M-F 8 am to 3 pm.

www.cngc.com/contact-us/

# Midstate Electric Co-op

Midstate Electric Cooperative, Inc. (MEC) is a private, non-profit rural electric cooperative providing electrical power and related services to 17,233 members in parts of Deschutes, Klamath, Lake, and Lane Counties.

#### **Free Energy Audits**

#### Description

You will get a review of your home to learn how you could save energy and money. For instance, increasing insulation, high performance lighting, the quality of your windows and doors, proper ventilation, and more.

#### Application

Contact the Marketing and Communications Department.

#### **Residential Rebates**

#### Description

Midstate offers rebates and tips for taking energy-saving measures to make your home more energy efficient. You can get lower-cost appliances, heat pumps, windows, duct sealing, and more

#### Eligibility

Different rebates have different eligibility rules. Some require an Energy Audit to be completed. (see above).

### **Budget Billing**

#### Application

Call to apply.

**Billing Options** 

#### Description

With budget billing, your payment will stay at the same amount all year long. This helps to lessen the impact of winter bills.

#### Eligibility

You must be a member of Midstate for at least 12 months.



www.midstateelectric.coop/billing-options\_

#### **Free Nest Thermostat**

#### Description

Midstate is offering the newest Google Nest Thermostat for FREE! The Smart Thermostat rebate is applied right away.

Eligibility This offer is only available for residential members with electric forced-air furnaces or heat pumps. Before you order, please ao through the Nest Compatibility Checker.

Application Order online.



www.midstate electric.coop/nest





Eligibility: You must be a customer for these resources. See programs for further eligibility requirements.

#### **Timeline**

Apply at any time.

Contact Information:

www.midstateelectric.coop/residential 541-536-2126 Ext 5 or

800-722-7219

### Application

#### **Timeline**

Applications for each type of rebate are online. Call or email with auestions.

Apply at any time.

#### PowerPay

#### Description

PowerPay is a prepay program. This makes it easier for people to begin service at a new location or to switch a service into their name. You can pay as little or as much as you wish, whenever you want.

### Application

A signed PowerPay Service Agreement is required.



Member Service Department: 541-536-2126 or 800-722-7219 option 3

Surprise Valley Electric Coop



💡 Some areas in Lake Co.

Surprise Valley Electric Coop also offers incentives for its customers. Call for more information.

- Window upgrades
- Ductless heat pumps
- Insulation
- Net metering



(503) 222-3511 disvec@frontier.com

https://surprisevalleyelectric.org/ contact-us

# Veterans

# Oregon Veterans Emergency Financial Assistance



**Eligibility:** Veterans (defined in ORS 408.255) discharged under honorable conditions, and their un-remarried surviving spouse, dependent child, or step-child who are Oregon residents.

What: This program is for veterans and their immediate family who are in need of emergency financial assistance. The money goes straight to who you owe. This money can go to emergency or temporary housing and related housing expenses, such as utilities, insurance, house repairs and more.

# Benefit: One time assistance up to \$1000.

<u>Timeline:</u> Applications are due by the 10th of every month.

#### Lake County VSO:

James Pereyra 541-947-6043 jpereyra@co.lake.or.us

#### Klamath County VSO:

Kathy Pierce 541-883-4274 kpierce@co.klamath.or.us

#### To apply:

- Cover letter.
- Proof of Oregon residence.
- Documentation or statement(s) that show emergency financial need.
- Creditor contact info.
- Proof of change in name if a veteran's' name has been legally changed since discharge. And copies of the marriage certificate and the death certificate (if spouse).
- Application can be submitted to ODVA through a county or tribal Veteran Services Office (VSO, see below), or through a Veteran Advocate, or you may mail them directly to the Oregon Department of Veterans' Affairs.



# **Educational Resources**

# **Energy in Oregon**

#### 2022 Biennial Energy Report, ODOE, September 2022

www.oregon.gov/energy/Data-and-Reports/Pages/Biennial-Energy-Report.aspx

Key Points: The Oregon Department of Energy's Biennial Energy Report is developed every even-numbered year to inform local, state, regional, and federal policy development, energy planning, and energy Investments.

#### The Oregon Energy History Timeline, ODOE, September 2022

energyinfo.oregon.gov/timeline

Key Points: The timeline includes a number of events that unfolded over time and policy choices that Oregon's leaders and citizens have made in response to these events.

# **Community Solar**

#### Oregon Community Solar Program

#### www.oregoncsp.org

Community solar is solar energy that is generated from a central location and shared by multiple owners or subscribers. That means you don't need your own rooftop panels to get it.

The Oregon Community Solar Program gives customers of Portland General Electric, Pacific Power, and Idaho Power the option to subscribe to a community solar project and receive credits back on their utility bill.

### Community Solar, Energy Trust of Oregon

www.energytrust.org/community-solar/

# **Educational Resources**

### Webinars and Workshops

### **Community Energy Project**

www.communityenergyproject/our-services/education

Corvallis-based organization providing free workshops and presentations that equip you with accurate, relevant, and actionable information for your home. Topics include; DIY Winter Weatherization, DIY Summer Weatherization, Lead Poisoning Prevention, and solar.

### <u>Solar Oregon</u>

solaroregon.org

### **Terminology Resources**

#### Understanding Energy FAQ

www.constellation.com/energy-101/energy-choice/common-energyterms.html#top

Constellation is a utility outside of Oregon, but this FAQ site has many simple definitions and answers for common energy related questions.

#### Energy Terms Defined & Renewable Energy Glossary

www.inspirecleanenergy.com/glossary

Terms mostly relating to clean energy.

### Glossary of Terms, Department of Energy

www.inspirecleanenergy.com/glossary

A more exhaustive glossary from the State and Local Solution Center.

# How to Read your Bill

### Pacific Power

https://oregoncub.org/news/blog/understanding-your-pacific-powerbill/2389/

How to view your Pacific Power Bill, Anatomy of a bill, etc.

### How to Read your Bill

#### **Understanding Your Avista Bill**

www.myavista.com/your-account/understand-your-bill

Videos and explanations for how to read your bill reading your meter, and more.

#### Cascade Natural Gas

www.cngc.com/customer-service/understanding-your-bill

Clickable sample bill with explanations.

# Energy Efficiency Tips

#### Low-Cost and No-Cost Tips to Save Energy and Money, Energy Trust of Oregon

www.energytrust.org/residential/diy/no-cost-and-low-cost-tips

Whether you rent or own, you can increase comfort and lower energy costs with just a few small changes.

#### 10 Ways to Save on Your Electric Bill Right Now

www.oregonenergyfund.org/10-ways-save-electric-bill-now

#### Energy Saver Guide

www.energy.gov/energy-saver-guide-tips-saving-money-andenergy-home

The Energy saver guide offers tips for saving money and energy at home and on the road.

#### Energy Savings Hub

www.energy.gov/save

No matter who you are or where you live, clean energy and energy efficient consumer choices are available now and more affordable .

# **Educational Resources**

#### **Disaster Preparedness**

# No Power? No Problem: Tips to Help You Thrive in the Face of Disaster

catalog.extension.oregonstate.edu/em9278

Provides tips that will help residents in the possible event of a Cascadia Earthquake disaster; including what could be months of no electricity, disruption of internet, and other modern conveniences .

Policy

#### Home Energy Upgrade Incentives: Programs in the Inflation Reduction Act and Other Recent Federal Laws— Policy Brief, ACEEE

www.aceee.org/policy-brief/2022/09/home-energy-upgradesincentives-programs-inflation-reduction-act-and-other/

### Inflation Reduction Act Summary

bipartisanpolicy.org/blog/inflation-reduction-act-summary-energyclimate- provisions

High-level summary of what is contained in the recently passed Inflation Reduction Act.

Educational

# **Energy Jobs**

### KCC—Electrical Apprenticeship

www.klamathcc.edu/apprenticeship

Apprentices are trained by current industry professionals through strategic partnerships with local businesses.

#### OIT-Renewable Energy Engineering

www.oit.edu/academics/degrees/renewale-energy-engineering\_

#### Energy Jobs Network

www.energyjobsnetwork.com

# Other

### 10 questions to ask if you want to get a heat pump

www.canarymedia.com/articles/heat-pumps/10-Whatstions-to-ask-ifyou-want-to-get-a-a-heat-pump



# **Benefits & Other Assistance**

### Klamath County:

Aging & People w/ Disabilities/Adult Protective Services(541) 883-5551
Klamath & Lake Co. Council on Aging
DHS Self-Sufficiency(541) 883-5511 Food Stamps, Oregon Health Plan applications
Disabled American Veterans(541) 884-9125
Klamath Learning Cntr. (GED Support)(541) 883-4719
Legal Aid Services of Oregon(541) 273-0533
Toll Free
<u>www.oregonlawhelp.org</u> 832 Klamath Ave, Klamath Falls
Migrant Education Program(541) 883-4747
OR Telephone Asst Prg (OTAP)(800) 848-4442
Representative Payee Services(541) 882-3500
Seventh-Day Adventist Church(541) 882-2466
Hygiene/cleaning supplies; 1735 Main St 1st Tuesday: 9:00 am,
(first come first serve)
Social Security (SSDI, SSI, SSB)(800) 772-1213
Spokes Unlimited(541) 883-7547 Resource center for people with disabilities

Aging & People w/ Disabilities	(541) 947-3172
Area Agency on Aging	(541) 205-5400
DHS Self-Sufficiency	(541) 947-3376

# Clothing/Household Resources

### Klamath County:

Goodwill Industries	(541) 883-3546
Hospice Thrift Shop Treasures	(541) 880-0596
Integral Youth Services	(541) 885-4929
By appointment only; age 0-18	
Klamath Falls Gospel Mission	(541) 882-4895
Furniture and clothing	
Bridge Connection	No Phone Calls
23070 Sprague River Highway Wednesday: 9:00 am -	1:00 pm

### Lake County:



Clothing/Other

# **Counseling/Mental Health**

### Klamath County:

Best Care Treatment Services	
In-patient Treatment	(541) 883-2795
KBBH Counseling and Med Mgmt Accepts Oregon Health Pla	
KBBH at Phoenix Place	(541) 883-1030
Life Recovery Network Drug and Alcohol Addiction, Anger Management, Pare Life Skills	
Transformations Wellness Center Treatment and counseling for substance abuse Residential Treatment Services Outpatient Services	(541) 884-5244
Recovery Housing Peer Support Services	
Various classes and counseling services Accepts Oregon sliding scale	n Health Plan/
Lutheran Community Services	(541) 883-3471
Grace William Health Systems	(541)-880-4921

### Lake County:

Lake Co. Mental Health	(541)-947-6021
Mental Health Related Crisis	



**Mental Health** 

# Crisis

### Klamath County:

Emergency Services	
Child Welfare	(541) 883-5570
Report child/adult abuse	(855) 503-7233
Crisis Helpline	(541) 884-0390
Toll Free	(800) 452-3669
Crisis referral services for domestic violence and	d other emergencies
KBBH 24/7 Mobile	(541) 883-1030
Mental health related crisis	
Klamath Tribes Healing Winds	(800) 524-9787
Salvation Army	(541) 882-5280
Sky Lake Medical Center ER	(541) 883-6175
Veteran's Crisis Center	(800) 273-8255
Victim Assistance	(541) 883-5147

Child Welfare	(541)947-2273
Report child/adult abuse	(855) 503-7233
Dove Advocacy Center Crisis	(541) 947-2449
Toll Free	(800) 338-7590
Dove Advocacy Center Non-Crisis	(541) 947-2498
www.lakecountycrisiscenter.org	

New Beginnings Intervention Center	(541)-576-3009
Local Hotline	(541-) 576-3051
24-hour Hotline	

# **Emergency Services**

#### Klamath County:

Klamath Co. Fire District Admin	(541)	885-2056
Klamath Co. Sheriff's Office	(541)	883-5130
Klamath Falls City Police	(541)	883-5336
Disabled American Veterans Hall	(541)	884-9125

### Klamath & Lake County:

Emergency	9-1-1
State Police Dispatch(541)	883-5711

### Lake County:

Lake Count	y Dispatch	(541	) 947-6027
Lake Coom			1747 0027

# Employment

#### Klamath County:

Goodwill Industries	(541) 883-3546
Express Personnel	(541) 273-5000
Klamath Tribes Education and Employment	(541) 783-2219
Labor Ready	(541) 850-3845
Elwood Staffing	(541) 884-1410
WorkSource Klamath/Employment Department	(541) 883-5630
www.workinginoregon.org_	

COIC Career Center(541) 947-5702	COIC Career	r Center	(541) 947-5702
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# Families/Children/Youth

#### Klamath County:

Assistance League®	(541) 883-1721
Operation School Bell: referred by schools only, school supplies, and clothes for low income children	
Citizens for Safe Schools	(541) 882-3198
Early Childhood Intervention	(541) 883-4748
Family Support & Connections	(541) 882-3500
Friends of the Children	(541) 232-2022
Integral Youth Services	(541) 885-4929
Shelter, education, jobs, advocacy, services for homele	ess children
Klamath County CASA	(541) 885-6017
(Court Appointed Special Advocate) Klamath Co.	

# Klamath Family Head Start .....(541) 882-5988

#### Klamath County/Lake County:

#### Assistance for Single Mothers

#### https://singlemotherguide.com/state/oregon/

Child Care Resource & Referral	(541) 882-2308
Toll Free	(541) 492-6609
OR Child Development Coalition	(541) 884-8812

Child Welfare	(541) 947-2273
Klamath Family Head Start	(541) 947-5335
Lake Co. CASA	(847)383-6260
(Court Appointed Special Advocate)	
Lake Co. Youth Mentor Program	(541) 947-4880

### **Klamath County Food Resources**

### Monday:

Grace William Health Systems 714 Main Street Ste #200 Klamath Falls 4:00 pm - 6:00 pm 1st Mon. of the month

### **Tuesday:**

Salvation Army 3240 Maywood Dr, Klamath Falls 8:00 am - 10:00 am Every Tuesday Ponderosa Christian Fellowship 356856 Main St, Crescent 10:00 am - 12:00 pm Every Tuesday Klamath Interfaith Pantry 1175 Crescent Ave, Klamath Falls 5:30 pm - 7:00 pm Last 2 Tues. of month

#### Wednesday:

St. Vincent De Paul 4880 Bristol Ave, Klamath Falls
4:00 pm - 5:15 pm Every Wednesday
Bridge Connection 23411 Sprague River Hwy, Sprague River
10:00 am - 2:00 pm Every Wednesday
Refuge Church Malin/Merrill 225 N. Monroe St, Merrill
10:00 am - 12:00 pm 2nd & 4th Wed.
Standing Stone Church 19140 Elder St, Bly
8:30 am - 11:30 am 3rd Wed. of the month
Chiloquin Care Program 225 Hwy 422 S., Chiloquin
10:00 am - 12:00 pm 4th Wed. of the month

### Thursday:

Salvation Army 3240 Maywood Dr, Klamath Falls 8:00 am - 11:00 am Every Thursday

### Klamath County Food Resources

### Friday:

Salvation Army (PREMADE BOXES) 3240 Maywood Dr, Klamath Falls 10:00 am - 11:00 am Every Friday Bible Baptist Church 4849 S 6th St, Klamath Falls 1:00 pm - 4:00 pm 3rd Fri. of the month

### Lake County Food Resources

Bountiful Blessings	(541) 419-2826
2nd and 4th Wednesday 1:00pm to 4:00 p	om 60506 Old Lake Rd.
Christmas Valley	
Lakeview Inner Court Family Center	(541) 943-3551
2nd Tue 5:00 pm - 6:00 pm; 723 Chewauc	an, Paisley
Lake County Food Share	(541) 219-6044
Thursday 10:30 pm - 12:30 pm; and Last Th	nursday 5:00pm to 7:00
pm 247 North N St. in Lakeview	
Paisley Food Share	(541) 943-3551
1st Monday 4:00pm to 5:00 pm 1109 Cotte	onwood in Paisley
The Center	(541) 947-6035
Meals on Wheels and meals on-site	

# **Housing Resources**

Klamath County:
Fair Housing Council of Oregon
fhco.org
Housing Consumers info: renters, buyers, loan applicants, etc.
IYS-Transitional Living Program(541) 810-4331
Ages 16-21
Klamath Housing Authority
Warming Center(541) 883-2286

# Medical/Health

### Klamath County:

Best Med Urgent Care	(541) 883-2337
Bonanza Clinic	(541) 545-1820
Cascade East Family Practice	(541) 274-6733
Chiloquin Open Door	(541) 783-2292
Klamath Co. Health Dept	(541) 882-8846
Klamath Family Open Door	(541) 851-8110
Accepts Oregon Health Plan/CAL-Med	

Accepts Oregon Health Plan/CAL-Med

### Klamath Tribal Health & Family Services

Chiloquin Clinic	(541) 783-3293
Klamath Falls Clinic	(541) 882-1487
Merrill Clinic	(541) 798-5074
Sky Lakes Medical Center	(541) 882-6311
Veterans Clinic	(541) 273-6206

# Medical/Health

### Klamath/Lake County:

Lions Club-Vision (Hotline)
Meet every 1st/3rd Tuesday 12:00
OR Prescription Drug Program(800) 913-4146
Lake County:
Inner Court Family Center
Paisley nurse's station, call for information
Lake Co. District Hospital
Lake Co. Public Health
Accepts Oregon Health Plan
North Lake Health Clinic

# **Rental Assistance**

### Klamath County:

Klamath Tribes(541) 783-2219
Toll Free
Rental Assistance ext 163
Salvation Army(541) 882-5280
Rental Assistance
United Christian MinistriesNo Phone Calls
Intake on the 2nd Wednesday of the month from
9:00 am – 11::00 am (first come, first served)
235 S Laguna St. Klamath Falls, OR 97601

# **Rental Assistance**

### Klamath/Lake County:

KLCAS	(541) 882-3500
Klamath Housing Authority	(541) 884-0649
HUD (Section 8) and Public Housing	
Oregon Human Development Corporation	
Emergency Assistance	(541) 883-7186 option 1

# Shelters

#### Klamath County:

IYS - Exodus House(541) 884-2319
Emergency shelter for ages 7-17
Klamath Falls Gospel Mission(541) 882-4895
Klamath Advocacy Center(541) 884-0390
Shelter for women and children fleeing domestic violence and rape crisis
Veteran's Homeless Hotline

### 211

Dial 2-1-1 to find available resources for Klamath or Lake County or visit <u>www.211.info.or</u>



### Transportation

### Klamath County:

Basin Transit Service (BTS)(541) 883-2877
www.basintransit.com
DAV Transports (White City)(541) 826-2111
Dial-A-Ride(541) 883-2877
www.basintransit.com/basin-lift
Transportation service for seniors and disabled; application required.
Klamath Basin Senior Citizen's Rides(541) 883-7315
ONLY for seniors and disabled
Klamath Tribes(541) 783-2219 ext 174 or 175
Translink-Medical Transports(800) 518-8160
Oregon Plus Packages

### Lake County:

Inner Court Family Center .....(541) 943-3551 723 Chewaucan, Paisley, OR For Senior and Disabled clients only

# **Utility/Weatherization**

### Klamath County:

Klamath Christian Center(541) 882-464	6
Klamath Tribes(541) 783-221	9
Toll Free(800) 524-978	7
Utility/Weatherization Pacific Power	С
Salvation Army(541) 882-528	0
Utility Assistance	
Bridge Connection(541) 891-1232	2
Limited burning firewood	
Thrive ChurchNo Phone Cal	ls
Utility help—must bring in shut-off notice Intake on the 2nd Wednesdo of the month from 9:00 am – 11:00 am (first come, first served)	ıy
Klamath/Lake County:	
Oregon Human Development Corporation	
Weatherization	2
Emergency Utility(541) 883-7186 option	1
Prescription Drug Programwww.opdp.org	<u>)</u>

Inner Court Family Center	(541) 943-3551
Monday - Thursday: 8:00 am - 3:00 pm	
723 Chewaucan St., Paisley	
Lake Co. Senior Citizen's Assoc	(541) 947-4966

# **Childcare Resources**

### **Klamath Falls Providers**

Animal Crackers (Ages 2 months- 11 years )(541) 591-3800
A Family Gathering Place (Ages 1.5 - 5 years)(541) 883-3471
Angeles Alvarado (Ages 1 month- 12 years )(541) 891-9179
Baby Llamas (Ages 1 month - 2 years )(541) 880-4080
Beatriz Vargas (Ages 2 months - 11 years )(541) 851-6000
Casa de Cuidado Maria Barajas (Ages 1 - 12 years )(541) 539-8350
Carerra Childcare (Ages 1 month – 13 years )(541) 539-9555
Courtney Janoes (Ages 1 month -10 years )(503) 640-6696
Daniels Day Care (Ages 1 month - 13 years )(541) 591-4822
Diane Rogers (Ages 2 - 12 years )(541) 205-4933
Doodah Day (Ages 1 month - 12 years )(541) 591-6171
Gosia's Daycare (Ages 1 month - 10 years)(541) 810-3671
Great Expectations
Preschool LLC (Ages 6 months—6 years )(541) 331-7063
Jennifer Rivera (Ages 1 month - 12 years )(541) 281-8183
Josephine Mendez (Ages 3 months - 4 years )(541) 591-3542
Klamath Early Childhood
Development Center KEDC (Ages 3 - 5 years )(541) 885-4275
Klamath Family Head Start (Ages 2 - 5 years )(541) 887-8244
Klamath KID Center Inc (Ages 2 months - 12 years )(541) 883-8141

# **Childcare Centers**

# **Klamath Falls Providers**

Lil Hands Daycare (Ages 1 month - 13 years )(541) 891-2427
Little Angels (Ages 6 months - 13 years )(541) 273-5764
Little Swans Child Care (Ages 1.2 - 13 years )(541) 892-3335
Lorenza Bautista (Ages 1 month - 12 years )(541) 539-7630
Me-Me's Daycare (Ages 1 month -12 years )(541) 891-6063
Naomi Sparks (Ages 6 months - 11 years )(425) 281-2088
OCDC-Klamath County (Ages 3 - 6 years )(971) 272-3523
Pelican Babies Child
Development Center (Ages 1 month - 3 years )(541) 885-4274
Pelican Gathering Preschool (Ages 3.5 - 5 years )(541) 892-5107
Sup to Way Christian
Preschool (Ages 2 months - 6 years )(541) 883-4085
Sillvya Cerdeneta Serrato (Ages 3 months -12 years )(541) 591-9930
Starletta (Ages 1 month - 13 years )(541) 882-7371
Tiny Hopefuls Daycare (Ages 2.5 - 6 years )(541) 884-0398
Weber Family Daycare (Ages 2 months - 8 years )(541) 363-2337
Whispering Pines Preschool & Daycare (Ages 2-6 years)(541) 643-0418
YMCA Fairview Site (Ages 5 - 13 years )(541) 887-2512



# **Childcare Resources**

### **Bonanza Providers**

Klamath Falls Head Start Bonanza site (Ages 3 - 5 years ).....(541) 545-3218

Klamath Family Head Start Bonanza (Ages 1 month - 3 years )......(541) 892-5988

# **Chiloquin Providers**

The Klamath Tribes Early Childhood Development Center (Ages 1 month - 13 years ).....(541) 783-0804

### **Merrill Providers**

Klamath Falls Head Start Merrill (Ages 2 - 5 years )......(541) 798-1043

### Lake County Providers

Lakeview Head Start (Ages 3 - 5 years ).....(541) 947-5335





This guide provides general information about energy-related programs, community resources, organizations, and child care centers that provide services to Lake County and Klamath County in Oregon.

For a digital version of this guide and more information, visit, www.klcas.org

