

**Klamath and Lake
Community Action Services
2023-2024 Impact Report
October 1, 2023 to September 30, 2024**



Community

Lake County:

Population: 8,194

Persons in Poverty: 1,393

Veterans: 622

Housing Units: 4,266

**Owner Occupied Housing:
61.5%**

**Living Wage: \$20.36 for one
adult with no children**

Klamath County:

Population: 70,438

Persons in Poverty: 11,974

Veterans: 5,544

Housing Units: 33,387

**Owner Occupied Housing:
68.7%**

**Living Wage: \$20.53 for one
adult with no children**

Collaboration

We understand that we can not address the causes and conditions of poverty on our own, that our work is complimented and amplified by our community partners and that strong, effective relationships will benefit the entire community.

We partner with over 120 organizations in Klamath and Lake counties to improve awareness of our programs through participating in outreach events, sharing messaging and information to improve awareness of the local resources provided by our community partners and to build off each other's strengths.

We are incredibly proud of the relationships we've been able to build and look forward to maintaining current partnerships while identifying and building new partnerships.



Collaboration Impact

This listing of community partners is not all-inclusive or representative of the many organizations our team works with on a regular basis. The community partners listed below are the usual suspects that we reach out to in order to stretch our limited resources further and/or to provide more holistic supports to the vulnerable individuals and families in our community. We look forward to building on our strong relationships over the coming year.

- * Cascade Health Alliance
- * Integral Youth Services
- * Klamath Connections
- * Klamath County Library
- * Klamath Housing Authority
- * Klamath-Lake Counties Food Bank
- * Klamath Works
- * Lake County Community Justice
- * Lake County Resources Initiative
- * Oregon Department of Human Services
- * Sky Lakes Outpatient
- * Take Root
- * Thrive Church
- * Warner Creek Correctional Facility

Energy Assistance Impact

2,394 households containing **5,068** individuals were provided energy assistance benefits. These benefits reduced energy burden and increased utility affordability while keeping homes warm in the winter and cool in the summer.

	Klamath County	Lake County
Households served:	2,245	321
Disconnections prevented:	725	64
First-time participants:	647	65
Households with disabled member:	1,186	160
Households with elderly member:	1,117	196
Households with children:	256	21
Veteran households:	220	34
Average household income:	\$18,048.98	\$16,907.75
Average benefit payment:	\$459.63	\$471.57
Total benefits paid:	\$1,490,578.60	\$221,165.00

Family Support & Connections

Impact

Our team assisted **893** individuals in **313** households with case management, in-person classes for parenting and life skills which improved their health and skillsets.

Households served: **313**

Adults Served: **405**

Children Served: **488**

Single person households: **15**

Single parent female households: **136**

Single parent male households: **16**

Two parent households: **136**

Skills Classes/Incentives: **130**

**Family Mentoring/
Life Skills Coaching:** **130 households**

Increased mental health: **100 households**

Improved parenting skills: **75 households**

Homeless Prevention Impact

Our team assisted **1,452** individuals in **360** households with move in assistance, rental assistance and/or eviction prevention.

Adults Served:	901
Children Served:	552
Rental Assistance:	66
Move In Assistance:	385
Eviction Prevention:	1,739
Households with American Indian members:	48
Households with African American members:	35
Households with White members:	672
Households with Hispanic members:	91
Households who did not provide race or ethnicity information:	665



Representative Payee Impact

Our team provides this fee for service program for **166** participants.

The services provided include managing and making payments for:

- ♦ Housing (rent or room and board) expenses
- ♦ Utilities
- ♦ Medical bills
- ♦ Personal bills such as car insurance, cell phone, etc.
- ♦ Personal needs funds such as clothing, transportation or groceries
- ♦ Miscellaneous needs

Our team also assists participants with updating their monthly budgets as needed and completes annual spending reporting for participants as requested by the Social Security Administration.

*KLCAS manages more than **\$2.1 million dollars** per year on behalf of program participants, ensuring their basic needs are met and bills are paid on time.*

Mission Statement:

We address individual and family needs and make connections to promote communities that thrive.

Vision Statement:

We envision an equitable future where every individual and family have access to resources and support to break the cycle of poverty, where our services are no longer needed.

Values Statement:

KLCAS commits to treating everyone who crosses our path with honesty and respect. We support and advocate for individuals and families, restoring hope by providing our services with transparency, empathy and confidentiality. We approach our work with integrity and hold ourselves and each other accountable.

Core Values:

Honesty- We will be sincere and truthful.

Respect- We will meet people where they are.

Advocate- We will support our participants.

Transparency- We will be open and honest.

Empathy- We will be sensitive to the experiences of others.

Confidentiality- We will protect private information.

Integrity- We will do the right thing even if no one is watching.

